

SCOTTISH BORDERS COUNCIL

# A VILLAGE THAT CARES

Stakeholders Programme Update



Keep up to date with the latest with plans to develop two new care villages for the Borders, one in Tweedbank and one in Hawick.

ISSUE 2 - AUTUMN 2023

## TWEEDBANK

***After extensive consultation with a wide variety of parties, we now have a finalised set of architect's drawings for the Tweedbank Care Village. It has been a challenging process to ensure that the requirements of a range of stakeholders have been taken into account.***

- As well as service users and staff, input has been provided by the Care Inspectorate and Fire, Ambulance and Refuse services. Environmental health and legal requirements as well as those of the Council's insurers have also been met. This has meant some compromises have had to be made but the team are confident that the outcome of this process has been positive, and we now have the best possible design for the new facility, while ensuring we have achieved best value for money.
- Stirling University Dementia Design Service have also been commissioned to assess plans and provide expert knowledge around dementia design. This will continue through to the internal décor of the buildings to enable a dementia friendly environment to be created.
- The landscaping plans are also completed and residents will have a beautiful outdoor space to enjoy with opportunities to be involved in outdoor activities including gardening and growing their own food.



### Tweedbank pre-planning process underway

- A report approving the next steps in the Tweedbank development was agreed at the [Council \(28 September\)](#) meeting. The formal planning, detailed design and procurement processes will now

be undertaken. An agreed contract cost will also be obtained as part of the procurement phase and a further report brought back to Council. It is anticipated that the project will be in a position to present the full business case in the spring of 2024. See our [news story](#) for more information.

- As part of the pre-planning stage for the Tweedbank Care Village, two drop-in sessions were held to give the local community and other interested stakeholders the chance to provide feedback prior to the plans being formally submitted to Council in October. These were held on 4 and 25 September. Information that was available included the [outline site and building plans](#) as well as 3D images of the development.



## Other areas of progress

- As with Hawick, work to discuss the delivery of joined up care within the development is progressing and it is hoped that a wide variety of services will be delivered from the care village. There have also been discussions with Borders Social Enterprise to see how the social enterprise model could be used to maximise opportunities for the running of the proposed shop and some other services. The team have also had two very interesting presentations from the BT Innovation Centre who have showcased the latest technology available to support delivery of high-quality care. These opportunities will be explored further in the coming months.
- Over the next six months there will be continued work to add detail to the plans. Service users will be given the opportunity to be involved in the selection of items such as furniture, paint colours etc.
- The full capital business case including costings will be taken to Council early in the 2024 financial year ahead of the commencement of the actual build. A revenue business case will be presented to the Integration Joint Board at the same time.
- Finally, for anyone who may not already be aware, the Tweedbank Care Village will replace the existing services at Waverley and Garden View and see staff and residents carefully relocated to the new setting. There will be full consultation and engagement undertaken throughout the process and a detailed transition plan put in place to support everyone involved, including family carers. The increase in provision will require us to expand our current staffing requirement and but also enable us to offer staff new opportunities.

# HAWICK

***A project team with officers from both Scottish Borders Council and Eildon Housing Association has now been established. Together they have commenced the underpinning work that will enable successful delivery and future operation of the care setting in Hawick.***

This has included the development of:

- a set of guiding principles that will enable achievement of the vision for the setting
- a communications and engagement strategy
- a digital vision.

The full business case for the Hawick Care Village development is still to come forward for consideration by the Council and we plan to do this in early 2024. The delivery of care services for the town will also be discussed fully by the Health and Social Care Partnership before any changes are made. Both the Partnership and the Council are committed to ensuring we continue deliver best value in care services for the Hawick community in the future.

## Engagement with local community

A drop-in session is planned for later in the year to gather ideas from interested parties, including those who live in the Stirches community to:

- help us understand what they would like to see included in the development
- ensure that early consideration is given to meeting human rights and equalities legal duties.

Details will be shared once the dates have been confirmed. This will also be an opportunity for the community to ask any questions and raise any concerns they may have.

## Other areas of progress

- Ongoing work to ensure that the size of the development meets requirements is almost concluded and will be used to inform the brief that will be given to the architects. It is hoped that we will be in a position to appoint architects by the end of the year.
- There have also been discussions between NHS Borders and the Council to see how we can best deliver an integrated model of care for the development. It is hoped to have a costed proposal ready to share with the Integration Joint Board in April 2024, prior to sharing this more widely.

## MORE INFORMATION

- If you would like more information or have any queries, please email: [residentialcareprogramme@scotborders.gov.uk](mailto:residentialcareprogramme@scotborders.gov.uk)
- Background information and updates are also available at: [www.scotborders.gov.uk/carevillageprogramme](http://www.scotborders.gov.uk/carevillageprogramme)

