

Integrated Impact Assessment (IIA)

Stage 1 Scoping and Assessing for Relevance

Section 1 Details of the Proposal

<p>A. Title of Proposal:</p>	<p>The implementation of In-Cab technology in Waste collection vehicles</p>
<p>B. What is it?</p>	<p>A new Policy/Strategy/Practice <input type="checkbox"/> A revised Policy/Strategy/Practice <input checked="" type="checkbox"/></p>
<p>C. Description of the proposal: (Set out a clear understanding of the purpose of the proposal being developed or reviewed (what are the aims, objectives and intended outcomes, including the context within which it will operate)</p>	<p>To procure a cloud based In-Cab solution which can ideally be installed in all frontline waste vehicles, link to Jadu case management software and also host the Trade Waste contractual information.</p> <p>In-Cab technology provides drivers with the information that they require to work safely and efficiently and also provide frontline staff, CASS and back-office staff with real time information to support service provision. It would also reduce performance issues and therefore the number of complaints received. Route analysis software is commonplace in a significant proportion of local authorities, including SBC. The implementation of In-Cab technology will further support consistent service delivery and the current financial challenges faced, as well as providing enhanced data availability.</p> <p>The aims and intended outcomes include:</p> <ul style="list-style-type: none"> ▪ Service quality improvement, in particular fewer missed bins. ▪ Safer working environment for staff. ▪ Improved decision making through provision of real time data. ▪ Improved customer experience and satisfaction.

	<ul style="list-style-type: none"> ▪ All service staff have access to real time route and service related information ▪ Supporting completion of daily routes even when a crew is not familiar with the route they are on. ▪ Drive additional revenue streams and improve operational cost performance. 																														
<p>D. Service Area: Department:</p>	<p>Waste collection services</p>																														
<p>E. Lead Officer: (Name and job title)</p>	<p>Ross Sharp-Dent, Waste Services Manager</p>																														
<p>F. Other Officers/Partners involved: (List names, job titles and organisations)</p>	<p><u>Core project team</u></p> <table data-bbox="996 751 1877 1023"> <tr> <td>Maggie Cripps</td> <td>Operations Manager</td> </tr> <tr> <td>Scott Roberts</td> <td>Operational lead</td> </tr> <tr> <td>Joyce Dickey</td> <td>Trade Waste</td> </tr> <tr> <td>Fiona McNeill</td> <td>Customer Relationships and Domestic Waste</td> </tr> <tr> <td>Laura Hill</td> <td>IT Business Partner</td> </tr> <tr> <td>Claire Tracy</td> <td>Systems Team</td> </tr> <tr> <td>Janet Mitchell</td> <td>CASS</td> </tr> <tr> <td>Jenny Rudkin</td> <td>Project Manager</td> </tr> </table> <p><u>Wider project team</u> (specialist members)</p> <table data-bbox="996 1126 1608 1358"> <tr> <td>Ryan Douglas</td> <td>Procurement</td> </tr> <tr> <td>Jill Fleming</td> <td>Finance</td> </tr> <tr> <td>Juliun Schraader</td> <td>Fleet</td> </tr> <tr> <td>Martin Brims</td> <td>Business Transformation</td> </tr> <tr> <td>Ian Angus</td> <td>HR (Business World)</td> </tr> <tr> <td>Leanne Wilson</td> <td>Business Support</td> </tr> <tr> <td>Dee McLean</td> <td>HR Business Partner</td> </tr> </table>	Maggie Cripps	Operations Manager	Scott Roberts	Operational lead	Joyce Dickey	Trade Waste	Fiona McNeill	Customer Relationships and Domestic Waste	Laura Hill	IT Business Partner	Claire Tracy	Systems Team	Janet Mitchell	CASS	Jenny Rudkin	Project Manager	Ryan Douglas	Procurement	Jill Fleming	Finance	Juliun Schraader	Fleet	Martin Brims	Business Transformation	Ian Angus	HR (Business World)	Leanne Wilson	Business Support	Dee McLean	HR Business Partner
Maggie Cripps	Operations Manager																														
Scott Roberts	Operational lead																														
Joyce Dickey	Trade Waste																														
Fiona McNeill	Customer Relationships and Domestic Waste																														
Laura Hill	IT Business Partner																														
Claire Tracy	Systems Team																														
Janet Mitchell	CASS																														
Jenny Rudkin	Project Manager																														
Ryan Douglas	Procurement																														
Jill Fleming	Finance																														
Juliun Schraader	Fleet																														
Martin Brims	Business Transformation																														
Ian Angus	HR (Business World)																														
Leanne Wilson	Business Support																														
Dee McLean	HR Business Partner																														

G. Date(s) IIA completed:	
----------------------------------	--

Section 2 Will there be any impacts as a result of the relationship between this proposal and other policies?

No
If yes, - please state here:

Section 3 Legislative Requirements

3.1 Relevance to the Equality Duty:	
<p>Do you believe your proposal has any relevance under the Equality Act 2010? <i>(If you believe that your proposal may have some relevance – however small please indicate yes. If there is no effect, please enter “No” and go to Section 3.2.)</i></p>	
Equality Duty	Reasoning: No
A. Elimination of discrimination (both direct & indirect), victimisation and harassment. <i>(Will the proposal discriminate? Or help eliminate discrimination?)</i>	
B. Promotion of equality of opportunity? <i>(Will your proposal help or hinder the Council with this)</i>	
C. Foster good relations?	

<i>(Will your proposal help to foster or encourage good relations between those who have different equality characteristics?)</i>	
---	--

3.2 Which groups of people do you think will be or potentially could be, impacted by the implementation of this proposal? (You should consider employees, clients, customers / service users, and any other relevant groups)				
Please tick below as appropriate, outlining any potential impacts on the undernoted equality groups this proposal may have and how you know this.				
	Impact			Please explain the potential impacts and how you know this
	No Impact	Positive Impact	Negative Impact	
Age Older or younger people or a specific age grouping		x		The availability of 'real time' data will reduce the number of missed bins and accurately provide the locations of bins for households who require assisted collections.
Disability e.g. Effects on people with mental, physical, sensory impairment, learning disability, visible/invisible, progressive or recurring		x		The availability of 'real time' data will reduce the number of missed bins and accurately provide the locations of bins for households who require assisted collections.
Gender Reassignment/ Gender Identity anybody whose gender identity or gender expression is different to the sex assigned to them at birth	x			
Marriage or Civil Partnership people who are married or in a civil partnership	x			
Pregnancy and Maternity (refers to the period after the birth, and is linked to maternity leave in the employment context. In the non-work context, protection against maternity discrimination is for 26 weeks after giving birth),	x			

Race Groups: including colour, nationality, ethnic origins, including minorities (e.g. gypsy travellers, refugees, migrants and asylum seekers)	x			
Religion or Belief: different beliefs, customs (including atheists and those with no aligned belief)	x			
Sex women and men (girls and boys)	x			
Sexual Orientation, e.g. Lesbian, Gay, Bisexual, Heterosexual	x			
<p>3.3 Fairer Scotland Duty</p> <p>This duty places a legal responsibility on Scottish Borders Council (SBC) to actively consider (give due regard) to how we can reduce inequalities of outcome caused by socioeconomic disadvantage when making <u>strategic</u> decisions.</p> <p>The duty is set at a strategic level - these are the key, high level decisions that SBC will take. This would normally include strategy documents, decisions about setting priorities, allocating resources and commissioning services.</p>				
<p>Is the proposal strategic?</p> <p>No</p> <p>If No go to Section 4</p>				
<p>If yes, please indicate any potential impact on the undernoted groups this proposal may have and how you know this:</p>				
		Impact	State here how you know this	

	No Impact	Positive Impact	Negative Impact	
Low and/or No Wealth – enough money to meet basic living costs and pay bills but have no savings to deal with any unexpected spends and no provision for the future.				
Material Deprivation – being unable to access basic goods and services i.e. financial products like life insurance, repair/replace broken electrical goods, warm home, leisure and hobbies				
Area Deprivation – where you live (e.g. rural areas), where you work (e.g. accessibility of transport)				
Socio-economic Background – social class i.e. parents' education, employment and income				
Looked after and accommodated children and young people				
Carers paid and unpaid including family members				
Homelessness				
Addictions and substance use				
Those involved within the criminal justice system				

3.4 Armed Forces Covenant Duty (*Education and Housing/ Homelessness proposals only*)

This duty places a legal responsibility on Scottish Borders Council (SBC) to actively consider (give due regard) to the three matters listed below in Education and Housing/ Homelessness matters.
This relates to current and former armed forces personnel (regular or reserve) and their families.

Is the Armed Forces Covenant Duty applicable?

Yes/ No

If “Yes”, please complete below

Covenant Duty	How this has been considered and any specific provision made:
The unique obligations of, and sacrifices made by, the armed forces;	
The principle that it is desirable to remove disadvantages arising for Service people from membership, or former membership, of the armed forces;	
The principle that special provision for Service people may be justified by the effects on such people of membership, or former membership, of the armed forces.	

Section 4 Full Integrated Impact Assessment Required

Select No if you have answered “No” to all of Sections 3.1 – 3.3.

No *(please delete as applicable)*

If yes, please proceed to Stage 2 and complete a full Integrated Impact Assessment

If a full impact assessment is not required briefly explain why there are no effects and provide justification for the decision.

We have not identified any negative impacts but have identified some small positive impacts, therefore a full Impact Assessment is not required.

Signed by Lead Officer:	Maggie Cripps
Designation:	Interim Waste Collection Manager
Date:	16 October 2023
Counter Signature Director:	John Curry, Director of Infrastructure & Environment
Date:	18 October 2023