

## Useful Contacts

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Scottish Borders Interpreter Agency  
Unit 1 & 2 Block 5  
Tweedbank Industrial Estate  
Galashiels TD1 3RS  
Mobile text only: 07786 856597  
e-mail: [sbia@scotborders.gov.uk](mailto:sbia@scotborders.gov.uk)

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You can get this document on tape, in large print, and various other formats by contacting us at the address below. In addition, contact the address below for information on language translations, additional copies, or to arrange for an officer to meet with you to explain any areas of the publication that you would like clarified.

Sensory Services Team  
Adults Social Work & Practice  
Unit 1 & 2 Block 5 Tweedbank Industrial Estate  
Galashiels TD1 3RS  
Tel: 01450 364644  
SMS Text Messaging: 07786 856597  
e-mail: [sensoryservices@scotborders.gov.uk](mailto:sensoryservices@scotborders.gov.uk)



## Sensory Services Team

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information for people who  
are Deaf/hard of hearing or who  
have visual impairment



# Sensory Services Team

If you are experiencing difficulties with your sight or hearing you can see a team worker.

The Sensory Services Team consists of:

- a social worker and rehabilitation worker with people who have a visual impairment.
- a specialist worker and community care assessor with people who are Deaf, deafened or hard of hearing.

The Sensory Services Team works closely with people who have either low vision or are Deaf (sign language users), deafened or hard of hearing and their carers. You will usually be offered a home visit.

We will meet with you to find out about the kind of help you think you need. We will agree together on what would best support you.

Some people have both a hearing loss and low vision. These factors are taken into account at the initial assessment stage and if necessary the team will work together to offer additional support.

The Team also offers information, advice and guidance.

Equipment which may help promote your independence and allow you to remain safe in your home can be demonstrated and may be issued on free loan subject to assessment.

For example:

- Doorbells
- Smoke Alarms
- Task Lamps
- Writing/Reading Aids
- TV Listening
- Telephone Equipment
- Talking Clocks
- Mobility Aids

If you are experiencing difficulties with your vision, hearing or have a family member, relative or friend who would benefit from contact with The Sensory Services Team, please telephone 01450 364644

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