

# SCOTTISH BORDERS COUNCIL CORPORATE PRIORITIES

## SUMMARY OF PERFORMANCE Q3 2016/17

### HOW ARE WE DOING?

In 2013, we published our Corporate Plan, with eight priorities to work towards over a five year period. This summary provides an overview of performance during Q3 2016/17, under each of the 8 Corporate Priorities. We continue to make significant progress across a number of key areas such as the economy and education, but recognise that there are ongoing challenges to face in the coming years. Reviewing performance information regularly is a vital part of ensuring we stay focused on what is important; **ensuring the best quality of life for everyone in the Scottish Borders, prosperity for our businesses and good health and resilience for all our communities.**

#### KEY

A mixture of performance information is provided under each priority:

The top half of each page contains high level performance indicators that show, for example, the general health of the economy. For comparison we have included last years figure and any Scottish data (where applicable). While the Council may have influence over these indicators, they are largely contextual in nature, and the information is displayed within a grey box.

#### EMPLOYMENT RATE

**76.2%**  
of people **aged between 16-64**  
are now in employment

Scotland	73.1%
SB last year	78.3%

#### APPRENTICESHIPS

**42**  
apprentices are employed  
with SBC as of Q1 2016/17

(up from 25 in Q1 15/16)

The bottom half of each page contains performance indicators that we have more influence over, for example, how quickly we process planning applications.

Information for each indicator is displayed within a white box above a coloured section. This coloured section (where applicable) will be either Green, Amber or Red and shows where performance has improved or reduced against the **previous year**.

- green - improved performance
- amber - a minor change in performance
- red - area for improvement


#### OUR CORPORATE PRIORITIES



# ENCOURAGE SUSTAINABLE ECONOMIC GROWTH

## HOW ARE WE DOING?

### October 2016 - December 2016:

EMPLOYMENT RATE*		CLAIMANT COUNT (16-64YR OLDS)		CLAIMANT COUNT (18-24YR OLDS)		PLANNING APPLICATIONS	
<b>74.9%</b> of people aged between 16-64 are now in employment		<b>1.57%</b> of working age people are now out of work and claiming benefits		<b>3.53%</b> of young people are now out of work and claiming benefits		<b>291</b> received during Q3 2016/17 	
Scotland Q2 16/17	72.8%	Scotland Q3 16/17	2.2%	Scotland Q3 16/17	3.23%	SB Q3 15/16	307
SB Q2 15/16	76.7%	SB Q3 15/16	1.53%	SB Q3 15/16	3.27%		




### Wider Impact on our Economy



Golden Measure Limited of Ancrum are due to launch their new "Lilliard Gin" this month. SBC are pleased to have supported this project through providing a grant of £3,084.88 from the Scottish Borders Business Fund, which has assisted Kate Macinnes, the company's founder, in purchasing increased stilling capacity.








• railway • connectivity • investment • skills • housing • railway • connectivity • investment • skills •

### Our performance during Q3 2016/17

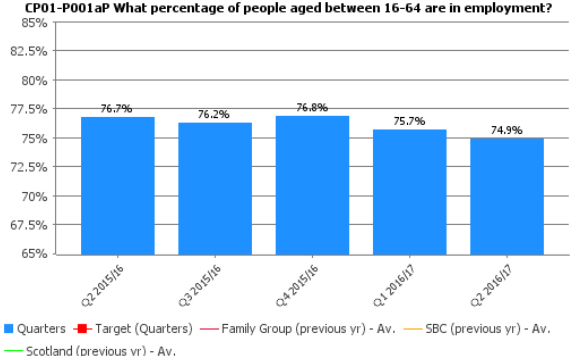


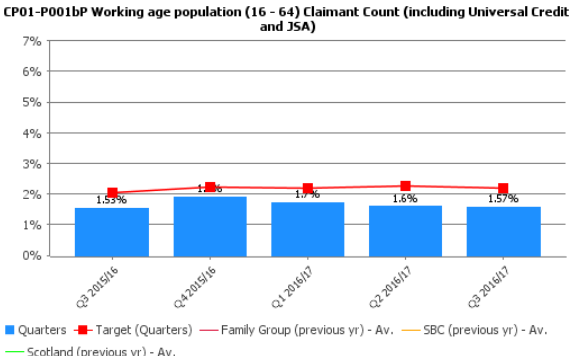


<b>BUSINESS GATEWAY</b> <b>50</b> new businesses were created with our help  (up from 37 in Q3 15/16)	<b>BUSINESS LOANS AND GRANTS</b> <b>£40k</b> was approved in loans over 2 successful application to the Scottish Borders Business Loan Fund  (down from £57,504 in Q3 15/16)	<b>INVOICES PAID</b> Invoices paid within 30 days <b>93%</b> on average were paid within 30 days in Q3 2016/17 (up from 91% in Q3 15/16)	<b>AVERAGE TIME TO DETERMINE PLANNING APPLICATIONS*</b> During Q2 2016/17 average times were: <b>There were no major applications determined this quarter</b> Q2 Scotland = 44.8 weeks
<b>360</b> businesses were supported in Q3 2016/17  (up from 273 in Q3 15/16)	<b>£26k</b> was approved in grants over 10 successful applications to the Scottish Borders Business Fund (down from £29.4K in Q3 15/16)		<b>7.0</b> weeks for non-householders (Q2 Scotland = 11.0 weeks) <b>6.7</b> weeks for householders (Q2 Scotland = 7.3 weeks)



Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, February 2016 (Q3 2016/17)

<b>KEY</b>	 positive long term trend (in comparison with same time last year)	 negative long term trend (in comparison with same time last year)	 Little long term change (in comparison with same time last year)	 on target	 just off target	 off target	 data only
------------	---	---	--	---	---	--	---

**Priority 1: Sustainable Economic Development – Executive Quarterly PIs**

Short Name	Trend Chart	Value	Commentary	Compared to same time last year	Status against Target	Managed By
Working age population (16 - 64) employment rate	<p><b>CP01-P001aP What percentage of people aged between 16-64 are in employment?</b></p> 	74.9%	<p><b>Observations:</b> The number of people in work is now 53,600 (74.9%), which is 700 less than in Q1 of 2016/17. The Scottish Borders rate remains higher than both the Scottish rate (72.8%) and the UK rate (73.9%).</p> <p>Note: One quarter lag in data</p>			Bryan McGrath
Working age population (16 - 64) Claimant Count (including Universal Credit and JSA)	<p><b>CP01-P001bP Working age population (16 - 64) Claimant Count (including Universal Credit and JSA)</b></p> 	1.57%	<p><b>Observations:</b> The average rate of people aged 16-64 claiming out of work benefits was 1.57%, lower than the Scottish rate of 2.2%. At the end of December 2016, there were 1,085 people claiming out of work benefits, the same as at the end of the last quarter, but 15 higher than the same time last year.</p>			Bryan McGrath

Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, February 2016 (Q3 2016/17)

Short Name	Trend Chart	Value	Commentary	Compared to same time last year	Status against Target	Managed By												
<p>Working age population (18 - 24) Claimant Count (including Universal Credit and JSA)</p>	<p><b>CP01-P001cP Working age population (18 - 24) Claimant Count (including Universal Credit and JSA)</b></p> <table border="1"> <caption>Working age population (18 - 24) Claimant Count (including Universal Credit and JSA)</caption> <thead> <tr> <th>Quarter</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>Q3 2015/16</td> <td>3.27%</td> </tr> <tr> <td>Q4 2015/16</td> <td>4.2%</td> </tr> <tr> <td>Q1 2016/17</td> <td>3.73%</td> </tr> <tr> <td>Q2 2016/17</td> <td>3.83%</td> </tr> <tr> <td>Q3 2016/17</td> <td>3.53%</td> </tr> </tbody> </table> <p>Legend: ■ Quarters, ■ Target (Quarters), — Family Group (previous yr) - Av., — SBC (previous yr) - Av., — Scotland (previous yr) - Av.</p>	Quarter	Value (%)	Q3 2015/16	3.27%	Q4 2015/16	4.2%	Q1 2016/17	3.73%	Q2 2016/17	3.83%	Q3 2016/17	3.53%	<p>3.53%</p>	<p><b>Observations:</b> The average rate of young people claiming out of work benefits is now lower than it was at the end of 2015/16 and encouragingly, it is now lower than the national rate. This equates to 270 young people.</p>			<p>Bryan McGrath</p>
Quarter	Value (%)																	
Q3 2015/16	3.27%																	
Q4 2015/16	4.2%																	
Q1 2016/17	3.73%																	
Q2 2016/17	3.83%																	
Q3 2016/17	3.53%																	
<p>Number of new Business Start Ups -Through Business Gateway</p>	<p><b>CP01-P001dP How many new businesses has Business Gateway help create?</b></p> <table border="1"> <caption>Number of new Business Start Ups -Through Business Gateway</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q3 2015/16</td> <td>37</td> </tr> <tr> <td>Q4 2015/16</td> <td>85</td> </tr> <tr> <td>Q1 2016/17</td> <td>55</td> </tr> <tr> <td>Q2 2016/17</td> <td>55</td> </tr> <tr> <td>Q3 2016/17</td> <td>50</td> </tr> </tbody> </table> <p>Legend: ■ Quarters, ■ Target (Quarters), — Family Group (previous yr) - Av., — SBC (previous yr) - Av., — Scotland (previous yr) - Av.</p>	Quarter	Value	Q3 2015/16	37	Q4 2015/16	85	Q1 2016/17	55	Q2 2016/17	55	Q3 2016/17	50	<p>50</p>	<p><b>How are we performing:</b> Start-up advisers have worked with 50 business starts over the quarter, which is around average for the time of year as starts tend to slow during December. Indications in this quarter and throughout the year are that the businesses are more "lifestyle" than growth (this is shown by a decrease in the figures for potential and high value starts).</p> <p><b>Actions we are taking to improve/maintain performance:</b> The two Start-up advisers, who were appointed last quarter, continue to work hard to identify any growth potential but this is very dependent on the local economy.</p>			<p>Bryan McGrath</p>
Quarter	Value																	
Q3 2015/16	37																	
Q4 2015/16	85																	
Q1 2016/17	55																	
Q2 2016/17	55																	
Q3 2016/17	50																	

**Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, February 2016 (Q3 2016/17)**

Short Name	Trend Chart	Value	Commentary	Compared to same time last year	Status against Target	Managed By												
Business supported through Business Gateway	<p><b>CP01-P001eP How many businesses has Business Gateway supported?</b></p> <table border="1"> <caption>Businesses supported through Business Gateway</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q3-2015/16</td> <td>273</td> </tr> <tr> <td>Q4-2015/16</td> <td>315</td> </tr> <tr> <td>Q1-2016/17</td> <td>269</td> </tr> <tr> <td>Q2-2016/17</td> <td>283</td> </tr> <tr> <td>Q3-2016/17</td> <td>360</td> </tr> </tbody> </table>	Quarter	Value	Q3-2015/16	273	Q4-2015/16	315	Q1-2016/17	269	Q2-2016/17	283	Q3-2016/17	360	360	<p><b>How are we performing:</b> 360 individual businesses were supported during the period (monitored monthly within the service). Support may be anything from a meeting, attending a workshop or email and telephone support. This number is around the level we would expect with the number of advisers operating in Business Gateway.</p> <p><b>Actions we are taking to improve/maintain performance:</b> The locality focus for advisers continues to have a positive impact in terms of business engagement and provision of support</p>			Bryan McGrath
Quarter	Value																	
Q3-2015/16	273																	
Q4-2015/16	315																	
Q1-2016/17	269																	
Q2-2016/17	283																	
Q3-2016/17	360																	

## Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, February 2016 (Q3 2016/17)

Short Name	Trend Chart	Value	Commentary	Compared to same time last year	Status against Target	Managed By												
Scottish Borders Business Loan Fund - Number of loans	<p><b>CP01-P001fP How many loans to local businesses did we award?</b></p> <table border="1"> <caption>Data for CP01-P001fP</caption> <thead> <tr> <th>Quarter</th> <th>Number of Loans</th> </tr> </thead> <tbody> <tr> <td>Q3 2015/16</td> <td>3</td> </tr> <tr> <td>Q4 2015/16</td> <td>4</td> </tr> <tr> <td>Q1 2016/17</td> <td>1</td> </tr> <tr> <td>Q2 2016/17</td> <td>1</td> </tr> <tr> <td>Q3 2016/17</td> <td>2</td> </tr> </tbody> </table> <p>Legend: ■ Quarters ■ Target (Quarters) — Family Group (previous yr) - Av. — SBC (previous yr) - Av. — Scotland (previous yr) - Av.</p>	Quarter	Number of Loans	Q3 2015/16	3	Q4 2015/16	4	Q1 2016/17	1	Q2 2016/17	1	Q3 2016/17	2	2	<p><b>Observations:</b> Two loans were approved in this Quarter from two applications.</p>			Bryan McGrath
Quarter	Number of Loans																	
Q3 2015/16	3																	
Q4 2015/16	4																	
Q1 2016/17	1																	
Q2 2016/17	1																	
Q3 2016/17	2																	
Scottish Borders Business Loan Fund - Value of loans	<p><b>CP01-P001gP How much money did those loans add up to?</b></p> <table border="1"> <caption>Data for CP01-P001gP</caption> <thead> <tr> <th>Quarter</th> <th>Value (£)</th> </tr> </thead> <tbody> <tr> <td>Q3 2015/16</td> <td>£57,504.00</td> </tr> <tr> <td>Q4 2015/16</td> <td>£72,000.00</td> </tr> <tr> <td>Q1 2016/17</td> <td>£11,250.00</td> </tr> <tr> <td>Q2 2016/17</td> <td>£20,000.00</td> </tr> <tr> <td>Q3 2016/17</td> <td>£40,000.00</td> </tr> </tbody> </table> <p>Legend: ■ Quarters ■ Target (Quarters) — Family Group (previous yr) - Av. — SBC (previous yr) - Av. — Scotland (previous yr) - Av.</p>	Quarter	Value (£)	Q3 2015/16	£57,504.00	Q4 2015/16	£72,000.00	Q1 2016/17	£11,250.00	Q2 2016/17	£20,000.00	Q3 2016/17	£40,000.00	£40,000.00			Bryan McGrath	
Quarter	Value (£)																	
Q3 2015/16	£57,504.00																	
Q4 2015/16	£72,000.00																	
Q1 2016/17	£11,250.00																	
Q2 2016/17	£20,000.00																	
Q3 2016/17	£40,000.00																	

## Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, February 2016 (Q3 2016/17)

Short Name	Trend Chart	Value	Commentary	Compared to same time last year	Status against Target	Managed By												
Scottish Borders Business Fund - Number of grants	<p><b>CP01-P001hP How many grants to local businesses did we award?</b></p> <table border="1"> <caption>Number of grants awarded</caption> <thead> <tr> <th>Quarter</th> <th>Number of grants</th> </tr> </thead> <tbody> <tr> <td>Q3 2015/16</td> <td>9</td> </tr> <tr> <td>Q4 2015/16</td> <td>10</td> </tr> <tr> <td>Q1 2016/17</td> <td>11</td> </tr> <tr> <td>Q2 2016/17</td> <td>13</td> </tr> <tr> <td>Q3 2016/17</td> <td>8</td> </tr> </tbody> </table>	Quarter	Number of grants	Q3 2015/16	9	Q4 2015/16	10	Q1 2016/17	11	Q2 2016/17	13	Q3 2016/17	8	8	<p><b>Observations:</b> 8 grants were awarded from 10 applications submitted in this Quarter.</p>			Bryan McGrath
Quarter	Number of grants																	
Q3 2015/16	9																	
Q4 2015/16	10																	
Q1 2016/17	11																	
Q2 2016/17	13																	
Q3 2016/17	8																	
Scottish Borders Business Fund - Value of grants	<p><b>CP01-P001iP How much money did those grants add up to?</b></p> <table border="1"> <caption>Value of grants awarded</caption> <thead> <tr> <th>Quarter</th> <th>Value (£)</th> </tr> </thead> <tbody> <tr> <td>Q3 2015/16</td> <td>£29,396.71</td> </tr> <tr> <td>Q4 2015/16</td> <td>£23,684.88</td> </tr> <tr> <td>Q1 2016/17</td> <td>£35,093.50</td> </tr> <tr> <td>Q2 2016/17</td> <td>£43,619.44</td> </tr> <tr> <td>Q3 2016/17</td> <td>£26,099.15</td> </tr> </tbody> </table>	Quarter	Value (£)	Q3 2015/16	£29,396.71	Q4 2015/16	£23,684.88	Q1 2016/17	£35,093.50	Q2 2016/17	£43,619.44	Q3 2016/17	£26,099.15	£26,099.15	The amount of grant awarded in this Quarter was down on the previous Quarter and also below the amount awarded in the corresponding Quarter in 2015-16.			Bryan McGrath
Quarter	Value (£)																	
Q3 2015/16	£29,396.71																	
Q4 2015/16	£23,684.88																	
Q1 2016/17	£35,093.50																	
Q2 2016/17	£43,619.44																	
Q3 2016/17	£26,099.15																	

**Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, February 2016 (Q3 2016/17)**

Short Name	Trend Chart	Value	Commentary	Compared to same time last year	Status against Target	Managed By												
Number of Planning Applications Received	<p><b>CP01-P001JP How many planning applications do we receive?</b></p> <table border="1"> <caption>Data for CP01-P001JP</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q3-2015/16</td> <td>307</td> </tr> <tr> <td>Q4-2015/16</td> <td>300</td> </tr> <tr> <td>Q1-2016/17</td> <td>321</td> </tr> <tr> <td>Q2-2016/17</td> <td>327</td> </tr> <tr> <td>Q3-2016/17</td> <td>291</td> </tr> </tbody> </table> <p>Legend: ■ Quarters, ■ Target (Quarters), — Family Group (previous yr) - Av., — SBC (previous yr) - Av., — Scotland (previous yr) - Av.</p>	Quarter	Value	Q3-2015/16	307	Q4-2015/16	300	Q1-2016/17	321	Q2-2016/17	327	Q3-2016/17	291	291	<p><b>Observations:</b> There has been a slight drop in the number of planning applications received since last quarter and compared to the same time last year.</p> <p>As the number of application is dependent on market conditions and actions by third party, the planning service has limited impact on increasing the number of applications received.</p>			Brian Frater
Quarter	Value																	
Q3-2015/16	307																	
Q4-2015/16	300																	
Q1-2016/17	321																	
Q2-2016/17	327																	
Q3-2016/17	291																	
Av.time (wks) taken to process all planning apps - Maj Dev. - ADJUSTED (cumulative)	<p><b>CP01-P001KP How long in weeks does it take on average to process all planning applications for major developments?</b></p> <table border="1"> <caption>Data for CP01-P001KP</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q2-2015/16</td> <td>0.0</td> </tr> <tr> <td>Q3-2015/16</td> <td>0.0</td> </tr> <tr> <td>Q4-2015/16</td> <td>49.9</td> </tr> <tr> <td>Q1-2016/17</td> <td>0.0</td> </tr> <tr> <td>Q2-2016/17</td> <td>0.0</td> </tr> </tbody> </table> <p>Legend: ■ Quarters, ■ Target (Quarters), — Family Group (previous yr) - Av., — SBC (previous yr) - Av., — Scotland (previous yr) - Av.</p>	Quarter	Value	Q2-2015/16	0.0	Q3-2015/16	0.0	Q4-2015/16	49.9	Q1-2016/17	0.0	Q2-2016/17	0.0	0.0	<p><b>Observations:</b> There were no major applications determined in the second quarter of 2016/17.</p> <p>Note: One quarter lag in data</p>			Ian Aikman
Quarter	Value																	
Q2-2015/16	0.0																	
Q3-2015/16	0.0																	
Q4-2015/16	49.9																	
Q1-2016/17	0.0																	
Q2-2016/17	0.0																	



**Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, February 2016 (Q3 2016/17)**

Short Name	Trend Chart	Value	Commentary	Compared to same time last year	Status against Target	Managed By												
<p>Av.time (wks) taken to process all planning apps - Local Dev (non-householder) - ADJUSTED (cumulative)</p>	<p><b>CP01-P001IP</b> How long in weeks does it take on average to process all planning applications for non-household developments?</p> <table border="1"> <caption>Data for CP01-P001IP</caption> <thead> <tr> <th>Quarter</th> <th>Value (wks)</th> </tr> </thead> <tbody> <tr> <td>Q2 2015/16</td> <td>19.2</td> </tr> <tr> <td>Q3 2015/16</td> <td>17.1</td> </tr> <tr> <td>Q4 2015/16</td> <td>14.8</td> </tr> <tr> <td>Q1 2016/17</td> <td>8.6</td> </tr> <tr> <td>Q2 2016/17</td> <td>7.0</td> </tr> </tbody> </table>	Quarter	Value (wks)	Q2 2015/16	19.2	Q3 2015/16	17.1	Q4 2015/16	14.8	Q1 2016/17	8.6	Q2 2016/17	7.0	7.0	<p><b>How are we performing:</b> There has been a further reduction in the time taken to determine this category of application. The Q2 figure of 7 weeks relates well to the Scottish national average for that quarter of 11 weeks.</p> <p><b>Actions we are taking to improve/maintain performance:</b> Our performance is influenced heavily by the number of legal agreements required under the developer contributions policy but improvement action to streamline this process is now bringing clear improvements in performance.</p> <p>Note: One quarter lag in data</p>			Ian Aikman
Quarter	Value (wks)																	
Q2 2015/16	19.2																	
Q3 2015/16	17.1																	
Q4 2015/16	14.8																	
Q1 2016/17	8.6																	
Q2 2016/17	7.0																	
<p>Av.time (wks) taken to process all planning apps - Local Dev (householder) - ADJUSTED (cumulative)</p>	<p><b>CP01-P001mP</b> How long in weeks does it take on average to process all planning applications for household developments?</p> <table border="1"> <caption>Data for CP01-P001mP</caption> <thead> <tr> <th>Quarter</th> <th>Value (wks)</th> </tr> </thead> <tbody> <tr> <td>Q2 2015/16</td> <td>6.9</td> </tr> <tr> <td>Q3 2015/16</td> <td>6.5</td> </tr> <tr> <td>Q4 2015/16</td> <td>6.4</td> </tr> <tr> <td>Q1 2016/17</td> <td>6.5</td> </tr> <tr> <td>Q2 2016/17</td> <td>6.7</td> </tr> </tbody> </table>	Quarter	Value (wks)	Q2 2015/16	6.9	Q3 2015/16	6.5	Q4 2015/16	6.4	Q1 2016/17	6.5	Q2 2016/17	6.7	6.7	<p><b>How are we performing:</b> There has been a marginal increase in the time taken to determine householder applications this quarter to 6.7 weeks. The performance relates well to the Scottish national average for this category of application of 7.3 weeks.</p> <p><b>Actions we are taking to improve/maintain performance:</b> As above.</p> <p>Note: One quarter lag in data</p>			Ian Aikman
Quarter	Value (wks)																	
Q2 2015/16	6.9																	
Q3 2015/16	6.5																	
Q4 2015/16	6.4																	
Q1 2016/17	6.5																	
Q2 2016/17	6.7																	

Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, February 2016 (Q3 2016/17)

Short Name	Trend Chart	Value	Commentary	Compared to same time last year	Status against Target	Managed By												
% of Invoices paid within 30 days	<p><b>CP01-P001rP How many invoices, received by us, were paid within 30 days of receiving the invoice?</b></p> <table border="1"> <caption>Quarterly Performance Data</caption> <thead> <tr> <th>Quarter</th> <th>% of Invoices Paid</th> </tr> </thead> <tbody> <tr> <td>Q2-2015/16</td> <td>91%</td> </tr> <tr> <td>Q3-2015/16</td> <td>90%</td> </tr> <tr> <td>Q1-2016/17</td> <td>94%</td> </tr> <tr> <td>Q2-2016/17</td> <td>85%</td> </tr> <tr> <td>Q3-2016/17</td> <td>93%</td> </tr> </tbody> </table>	Quarter	% of Invoices Paid	Q2-2015/16	91%	Q3-2015/16	90%	Q1-2016/17	94%	Q2-2016/17	85%	Q3-2016/17	93%	93%	<p><b>How are we performing:</b>                      Performance is now back on target, as a result of a 3 month plan to ensure suppliers are paid within 30 days</p> <p><b>Actions we are taking to improve/maintain performance:</b>                      Given the significant impact our performance in this area can have in the local economy, this is continuously monitored. However, with the introduction of new IT systems as part of the CGI contract, the whole invoice payment process is being examined to ensure that it is fit for purpose in the context of reducing resources.</p>			Lynn Mirley
Quarter	% of Invoices Paid																	
Q2-2015/16	91%																	
Q3-2015/16	90%																	
Q1-2016/17	94%																	
Q2-2016/17	85%																	
Q3-2016/17	93%																	