

Internet Survey



This information is from the Council.



At your last Citizens Panel meeting some of you completed a survey about the internet.



Thank you

This is what you told us



A lot of you use the internet (73%).

We asked you where you use the internet.
If you use the internet this is what you told us.



A few of you use the internet at work (10%).



A few of you use the internet in a community centre (10%). Sometimes these are call day centres.



Slightly more of you use the internet in a café (13%).

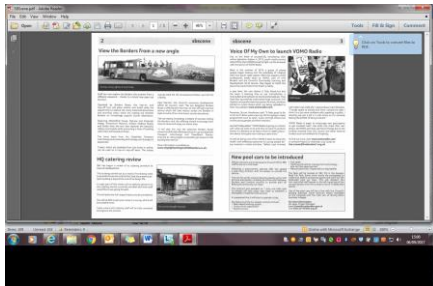


Even more of you use the internet in a library (33%).



But most of you use the internet at home (93%).

We asked you what you use the internet for.
If you use the internet this is what you told us.



A few of you read magazines on the internet (23%).



Slightly more of you use the internet to watch TV (50%).



More of you buy things on the internet (60%).

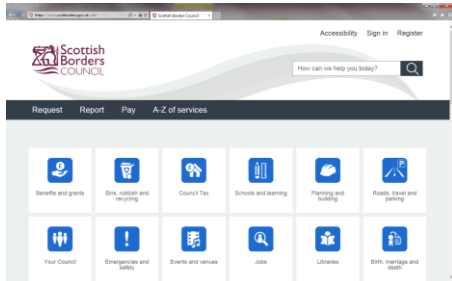


Even more of you use Facebook or twitter (77%).



Most of you look for things on the internet (93%).

We asked you about the Council website.
If you use the internet this is what you told us.



Some of you look at the Council website (40%).



But not very many of you can find what you are looking for on the Council website (23%).

This is what some of you wrote.







I find the Council website easy to use and have no difficulty finding what I am looking for.



Find it quite hard to find the right department



Hard to find what I am looking for

	Need clear instructions on where to find Council jobs – previous system easier to use
	More information on the environment, positive information and concerns of wildlife crime
	Not very informative and I use it on my subjects
	Pages not regularly updated – some information can be several months out of date.

	Thank you
	We will tell you if we are going to change the Council website.