

PROVIDE HIGH QUALITY SUPPORT, CARE AND PROTECTION TO CHILDREN, YOUNG PEOPLE, ADULTS, FAMILIES, AND OLDER PEOPLE

HOW ARE WE DOING?

July 2017 – September 2017:

SELF-DIRECTED SUPPORT APPROACH 70.9% of adults are using the Self-Directed Support approach (at end Sep-2017)	DOMESTIC ABUSE 609# reported incidents of domestic abuse	CRIMES AND OFFENCES 1,833# group 1-5 crimes and offences were recorded	WELFARE BENEFITS SERVICE 436 people contacted our Welfare Benefits Service receiving over £1,051k in additional benefits
SB September '16 41.0%	SB Q2 16/17 448	SB Q2 16/17 1,551	SB Q2 16/17 716

The Matching Unit is a new service which match requests for care at home provision with care providers. Undertaking a number of administrative tasks, this frees up care managers to enable them to focus on assessment and care management. Located in Hawick, the team was set up with funding from the Health & Social Care Partnership's Integrated Care Fund. The unit commenced in the Teviot area on 17 April 2017. It has now been extended to Tweeddale, Central, Cheviot and Berwickshire and has begun assisting



with sourcing care at home to enable discharge from hospital.

Since becoming operational the Matching Unit have sourced in excess of 300 care packages and, have contributed to a reduction in waiting lists. Feedback received from those receiving the service and social work teams has been very positive.

support · independence · joined-up care · health · support · independence · joined-up care · health

Our performance during Q2 2017/18

CARE AT HOME 77% of adults (aged 65yrs+) received care at home compared to a care home /residential setting (at end September 2017) (above our target of 70%)	LOOKED AFTER CHILDREN 235 looked after and accommodated children (at end September 2017) (down from 239 at end of June 2017)	ADULT PROTECTION DURING Q2 2017/18 74 concerns were raised (up from 66 in Q2 16/17)	CHILD PROTECTION 127 inter-agency discussions (Initial Referrals Discussions) concerning the safety of a child held (down from 138 in Q2 16/17)
NEW SERVICE USERS 98% of new service users received a service within 6 weeks of assessment (at end September 2017) (down from 100% in June 2017)	85% of looked after children (across all ages) were living within a community family based placement (at end September 2017) (in line with 85% in June 2017)	38 investigations were carried out (down from 40 in Q2 16/17)	35 children on the Child Protection Register at end September 2017 (down from 37 at end of June 2017)



Priority 3: Care, Support and protection– Executive Quarterly PIs

Short Name	Trend Chart	Value	Commentary	Status against Target	Managed By												
<p>% of Adults 65+ receiving care at home to sustain an independent quality of life as part of the community compared to those in a care home.</p>	<p>CP03-P002bP % of Adults 65+ receiving care at home to sustain an independent quality of life as part of the community compared to those in a care home.</p> <table border="1"> <caption>CP03-P002bP % of Adults 65+ receiving care at home to sustain an independent quality of life as part of the community compared to those in a care home.</caption> <thead> <tr> <th>Quarter</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>Q2 2016/17</td> <td>76%</td> </tr> <tr> <td>Q3 2016/17</td> <td>76%</td> </tr> <tr> <td>Q4 2016/17</td> <td>76%</td> </tr> <tr> <td>Q1 2017/18</td> <td>77%</td> </tr> <tr> <td>Q2 2017/18</td> <td>77%</td> </tr> </tbody> </table> <p>Legend: ■ Quarters, ■ Target (Quarters), — Family Group (previous yr) - Av., — SBC (previous yr) - Av., — Scotland (previous yr) - Av.</p>	Quarter	Value (%)	Q2 2016/17	76%	Q3 2016/17	76%	Q4 2016/17	76%	Q1 2017/18	77%	Q2 2017/18	77%	<p>77%</p>	<p>How are we performing: The % of adults over 65 receiving care at home to sustain an independent quality of life has remained consistently above target at around 76-77% for the past 5 quarters.</p> <p>Actions we are taking to improve/maintain performance: With the integration of Health and Social Care including more locality base services, it is believed that we can further support clients to lead an independent life at home. As the integration continues to become established and more locality based services become active further increases within this PI could be realised.</p>	<p>✔</p>	<p>Murray Leys</p>
Quarter	Value (%)																
Q2 2016/17	76%																
Q3 2016/17	76%																
Q4 2016/17	76%																
Q1 2017/18	77%																
Q2 2017/18	77%																

Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, November 2017 (Q2 2017/18)

Short Name	Trend Chart	Value	Commentary	Status against Target	Managed By																		
<p>Percentage of Clients using the Self Directed Support (SDS) approach based on Finance Commitment Records</p>	<p>CP03-P004bP Percentage of Clients using the SDS approach based on Finance Commitment Records</p> <table border="1"> <caption>Percentage of Clients using the SDS approach based on Finance Commitment Records</caption> <thead> <tr> <th>Quarter</th> <th>Actual (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr> <td>Q2-2016/17</td> <td>41.0%</td> <td>~50.0%</td> </tr> <tr> <td>Q3-2016/17</td> <td>50.0%</td> <td>~55.0%</td> </tr> <tr> <td>Q4-2016/17</td> <td>59.0%</td> <td>~60.0%</td> </tr> <tr> <td>Q1-2017/18</td> <td>66.0%</td> <td>~65.0%</td> </tr> <tr> <td>Q2-2017/18</td> <td>70.9%</td> <td>~70.0%</td> </tr> </tbody> </table> <p>Legend: Blue bars = Quarters; Red line with square = Target (Quarters); Red line with circle = Family Group (previous yr) - Av.; Yellow line with triangle = SBC (previous yr) - Av.; Green line with diamond = Scotland (previous yr) - Av.</p>	Quarter	Actual (%)	Target (%)	Q2-2016/17	41.0%	~50.0%	Q3-2016/17	50.0%	~55.0%	Q4-2016/17	59.0%	~60.0%	Q1-2017/18	66.0%	~65.0%	Q2-2017/18	70.9%	~70.0%	<p>70.9%</p>	<p>How are we performing: The % of adults who are now directing their own care and support has increased in Q2 to 70.9%, which equates to 1591 adults now using this approach. This compares to 41% in Q2 2016/17. We continue to strive to meet our ambitious targets and meet the goal of all clients using the Self Directed Support (SDS) approach by the end of 2018.</p> <p>Actions we are taking to improve/maintain performance: All new clients are assessed using the Self Directed Support (SDS) and SBC is continuing the progression of existing clients, during reassessment, onto the Self Directed Support (SDS) approach. Bi monthly performance clinics are held and this measure is monitored and discussed to ensure continued progression towards target.</p> <p>Recent publication by the Scottish Government show the Variation in SDS implementation rates by local authority, 2015-16. The current Scottish Average is 26% however Scottish Border Council is listed as 16%. This measurement takes into account all clients receiving any service and may count them multiple time. It then compares this to the number receiving a care package (which will include multiple services within one unit). This information is taken from our annual data return and is not truly representative of the implementation within the Scottish Borders.</p> <p>This measurement compares the number of clients who receive a financial commitment which would be considered a package of care with those who are assessed using the SDS approach. This is a more representative measure of the SDS implementation within the Scottish Borders.</p>	<p>✔</p>	<p>Murray Leys</p>
Quarter	Actual (%)	Target (%)																					
Q2-2016/17	41.0%	~50.0%																					
Q3-2016/17	50.0%	~55.0%																					
Q4-2016/17	59.0%	~60.0%																					
Q1-2017/18	66.0%	~65.0%																					
Q2-2017/18	70.9%	~70.0%																					

Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, November 2017 (Q2 2017/18)

Short Name	Trend Chart	Value	Commentary	Status against Target	Managed By												
Adults with self-directed care arrangements per 1,000 population	<p>CP03-P004P How many adults have self-directed care (SDS) arrangements? (rate per 1,000 people)</p> <table border="1"> <caption>Data for CP03-P004P</caption> <thead> <tr> <th>Quarter</th> <th>Rate per 1,000 people</th> </tr> </thead> <tbody> <tr> <td>Q2 2016/17</td> <td>12.82</td> </tr> <tr> <td>Q3 2016/17</td> <td>14.29</td> </tr> <tr> <td>Q4 2016/17</td> <td>15.58</td> </tr> <tr> <td>Q1 2017/18</td> <td>17.78</td> </tr> <tr> <td>Q2 2017/18</td> <td>18.39</td> </tr> </tbody> </table>	Quarter	Rate per 1,000 people	Q2 2016/17	12.82	Q3 2016/17	14.29	Q4 2016/17	15.58	Q1 2017/18	17.78	Q2 2017/18	18.39	18.39	<p>Observation:</p> <p>By the end of 2018 there is an expectation that all clients will be assessed using the SDS approach. At present all new clients are using the SDS approach and we continue to review and reassess existing clients using the SDS approach. The expectation is therefore that the rate of individuals using SDS arrangements per 1,000 population will increase.</p> <p>At present this measurement is no longer nationally published. As the SDS implementation continues the main measurement used by the Scottish Government to compare Local Authorities is the SDS implementation rates. This measurement is similar to CP03-P004b Percentage of Clients using the SDS approach based on Finance Commitment Records.</p>		Murray Leys
Quarter	Rate per 1,000 people																
Q2 2016/17	12.82																
Q3 2016/17	14.29																
Q4 2016/17	15.58																
Q1 2017/18	17.78																
Q2 2017/18	18.39																
Proportion of new service users who receive a service within 6 weeks of assessment (year to date)	<p>CP03-P028P What % of people contacting Social Work receive a service within 6 weeks of their assessment?</p> <table border="1"> <caption>Data for CP03-P028P</caption> <thead> <tr> <th>Quarter</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Q2 2016/17</td> <td>97%</td> </tr> <tr> <td>Q3 2016/17</td> <td>97%</td> </tr> <tr> <td>Q4 2016/17</td> <td>100%</td> </tr> <tr> <td>Q1 2017/18</td> <td>100%</td> </tr> <tr> <td>Q2 2017/18</td> <td>98%</td> </tr> </tbody> </table>	Quarter	Percentage	Q2 2016/17	97%	Q3 2016/17	97%	Q4 2016/17	100%	Q1 2017/18	100%	Q2 2017/18	98%	98%	<p>How are we performing:</p> <p>The percentage of new Social Work service users receiving a service within 6 weeks of assessment was 98% in Q2 (60 out of 61). During Q2 one client with complex needs fell out with the target due to the need for multiple levels of service support.</p> <p>Actions we are taking to improve/maintain performance:</p> <p>With new process embedded and methods of recording assessments understood this indicator has shown a steady recovery and is now maintained above the target of 95%.</p>		Murray Leys
Quarter	Percentage																
Q2 2016/17	97%																
Q3 2016/17	97%																
Q4 2016/17	100%																
Q1 2017/18	100%																
Q2 2017/18	98%																

Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, November 2017 (Q2 2017/18)

Short Name	Trend Chart	Value	Commentary	Status against Target	Managed By												
Adult protection - Number of Concerns	<p>CP03-P149 Adult protection - Number of Concerns</p> <table border="1"> <caption>Data for CP03-P149 Adult protection - Number of Concerns</caption> <thead> <tr> <th>Quarter</th> <th>Number of Concerns</th> </tr> </thead> <tbody> <tr> <td>Q2-2016/17</td> <td>65</td> </tr> <tr> <td>Q3-2016/17</td> <td>52</td> </tr> <tr> <td>Q4-2016/17</td> <td>41</td> </tr> <tr> <td>Q1-2017/18</td> <td>49</td> </tr> <tr> <td>Q2-2017/18</td> <td>74</td> </tr> </tbody> </table>	Quarter	Number of Concerns	Q2-2016/17	65	Q3-2016/17	52	Q4-2016/17	41	Q1-2017/18	49	Q2-2017/18	74	74	<p>Observations:</p> <p>Increase in the number of concerns raised during Q2. Traditionally Q2 is the highest month for concerns to be raised and this trend continues during 2017/18.</p>		Murray Leys
Quarter	Number of Concerns																
Q2-2016/17	65																
Q3-2016/17	52																
Q4-2016/17	41																
Q1-2017/18	49																
Q2-2017/18	74																
Adult protection - Number of Investigations	<p>CP03-P150 Adult protection - Number of Investigations</p> <table border="1"> <caption>Data for CP03-P150 Adult protection - Number of Investigations</caption> <thead> <tr> <th>Quarter</th> <th>Number of Investigations</th> </tr> </thead> <tbody> <tr> <td>Q2-2016/17</td> <td>40</td> </tr> <tr> <td>Q3-2016/17</td> <td>25</td> </tr> <tr> <td>Q4-2016/17</td> <td>26</td> </tr> <tr> <td>Q1-2017/18</td> <td>21</td> </tr> <tr> <td>Q2-2017/18</td> <td>38</td> </tr> </tbody> </table>	Quarter	Number of Investigations	Q2-2016/17	40	Q3-2016/17	25	Q4-2016/17	26	Q1-2017/18	21	Q2-2017/18	38	38	<p>Observations:</p> <p>In line with the increase number of concerns raised there has been a high level of investigation resulting from the concerns. Again Q2 is traditionally a quarter with higher levels of investigation and 2017/18 is no different.</p>		Murray Leys
Quarter	Number of Investigations																
Q2-2016/17	40																
Q3-2016/17	25																
Q4-2016/17	26																
Q1-2017/18	21																
Q2-2017/18	38																

Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, November 2017 (Q2 2017/18)

Short Name	Trend Chart	Value	Commentary	Status against Target	Managed By												
<p>Looked After Children (aged 12+) in family-based placements compared to those in residential placements</p>	<p>CP03-P006P What % of children (aged 12+) are accommodated with family rather than residential placements?</p> <table border="1"> <caption>Data for CP03-P006P</caption> <thead> <tr> <th>Quarter</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>Q2-2016/17</td> <td>76%</td> </tr> <tr> <td>Q3-2016/17</td> <td>76%</td> </tr> <tr> <td>Q4-2016/17</td> <td>76%</td> </tr> <tr> <td>Q1-2017/18</td> <td>74%</td> </tr> <tr> <td>Q2-2017/18</td> <td>73%</td> </tr> </tbody> </table> <p>Legend: ■ Quarters, ■ Target (Quarters), — Family Group (previous yr) - Av., — SBC (previous yr) - Av., — Scotland (previous yr) - Av.</p>	Quarter	Value (%)	Q2-2016/17	76%	Q3-2016/17	76%	Q4-2016/17	76%	Q1-2017/18	74%	Q2-2017/18	73%	<p>73%</p>	<p>How are we performing: We have seen a small decline in the number of children over the age of 12 placed within a family setting.</p> <p>Actions we are taking to improve/maintain performance: We have seen a continued increase in the number of foster carers within the Scottish Borders. In the past year we have increased and maintained the number of foster carers and with continued support and recruitment the ambitious target of 80% will be achievable.</p>		<p>Ann Blackie</p>
Quarter	Value (%)																
Q2-2016/17	76%																
Q3-2016/17	76%																
Q4-2016/17	76%																
Q1-2017/18	74%																
Q2-2017/18	73%																
<p>Looked After Children (All ages) in family-based placements compared to those in residential placements</p>	<p>CP03-P006bP Looked After Children in family-based placements compared to those in residential placements</p> <table border="1"> <caption>Data for CP03-P006bP</caption> <thead> <tr> <th>Quarter</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>Q2-2016/17</td> <td>86%</td> </tr> <tr> <td>Q3-2016/17</td> <td>86%</td> </tr> <tr> <td>Q4-2016/17</td> <td>86%</td> </tr> <tr> <td>Q1-2017/18</td> <td>85%</td> </tr> <tr> <td>Q2-2017/18</td> <td>85%</td> </tr> </tbody> </table> <p>Legend: ■ Quarters, ■ Target (Quarters), — Family Group (previous yr) - Av., — SBC (previous yr) - Av., — Scotland (previous yr) - Av.</p>	Quarter	Value (%)	Q2-2016/17	86%	Q3-2016/17	86%	Q4-2016/17	86%	Q1-2017/18	85%	Q2-2017/18	85%	<p>85%</p>	<p>How are we performing: We continue to ensure the majority of Looked After Children are placed within a family setting. In Q2, 85% were in family-based placements (approx. 200 out of the 235 Looked After Children).</p> <p>Actions we are taking to improve/maintain performance: We have seen a continued increase in the number of foster carers within the Scottish Borders. We continue to focus on improving the number of families available and those who are able to accept children over the age of 12 years.</p>		<p>Ann Blackie</p>
Quarter	Value (%)																
Q2-2016/17	86%																
Q3-2016/17	86%																
Q4-2016/17	86%																
Q1-2017/18	85%																
Q2-2017/18	85%																

Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, November 2017 (Q2 2017/18)

Short Name	Trend Chart	Value	Commentary	Status against Target	Managed By
Number of Looked After Children (LAC)	<p>CP03-P083P Number of Looked After Children (LAC)</p>	235	<p>Observations:</p> <p>Q2 has seen a small reduction in the number of looked after children. This figure is a snap shot during the last month of the quarter and fluctuates throughout the time period. We have seen a downward trend over the past two quarters following a peak in Q4 2016/17. Recent larger family groups have influenced the fluctuations in number of looked after children. Historically family groups with two or less individuals have made up the looked after children numbers however we have seen larger family groups of three or four becoming more frequent.</p>		Ann Blackie
Number of Inter-agency Referral Discussions (IRDs) held about a child	<p>CP03-P085P Number of Inter-agency Discussions (IRDs) held</p>	127	<p>Observations:</p> <p>The number of Inter-agency Referral Discussions (IRD) continues to fluctuate over the quarters. As children are brought to the attention of Social Care via other agencies, organisation or the public, a co-ordinated response is provided. IRD's provide a whole system co-ordinated approach to ensuring vulnerable children are highlighted, supported and their situation monitored to provide stability.</p>		Ann Blackie

Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, November 2017 (Q2 2017/18)

Short Name	Trend Chart	Value	Commentary	Status against Target	Managed By								
Number of children on Child Protection Register	<p style="text-align: center;">CP03-P086P Number of children on Child Protection Register</p> <table border="1" style="display: none;"> <caption>Data for CP03-P086P Number of children on Child Protection Register</caption> <thead> <tr> <th>Financial Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>28</td> </tr> <tr> <td>2016/17</td> <td>65</td> </tr> <tr> <td>2017/18</td> <td>35</td> </tr> </tbody> </table>	Financial Year	Value	2015/16	28	2016/17	65	2017/18	35	35	<p>Observation:</p> <p>We continue to see a declining level of children on the Child Protection Register. Following a peak in Q2 2016/17 levels have continued to reduce. We also are seeing a reduction in the number of large family groups being subject to registration which further reduces the overall number.</p>		Ann Blackie
Financial Year	Value												
2015/16	28												
2016/17	65												
2017/18	35												

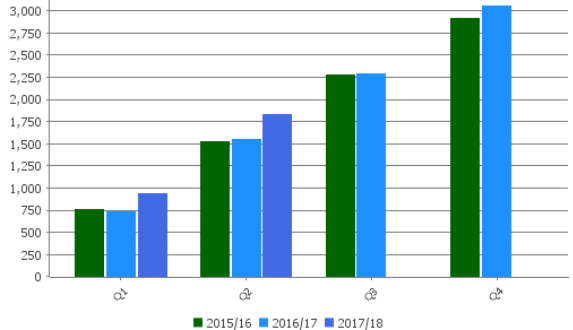

Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, November 2017 (Q2 2017/18)

Short Name	Trend Chart	Value	Commentary	Status against Target	Managed By																
No. of People Referred to Welfare Benefits	<p>CP03-P035 No. of People Referred to Welfare Benefits</p> <table border="1"> <caption>CP03-P035 No. of People Referred to Welfare Benefits</caption> <thead> <tr> <th>Quarter</th> <th>2015/16</th> <th>2016/17</th> <th>2017/18</th> </tr> </thead> <tbody> <tr> <td>Q2 2015/16</td> <td>680</td> <td>740</td> <td>600</td> </tr> <tr> <td>Q2 2016/17</td> <td>700</td> <td>720</td> <td>440</td> </tr> <tr> <td>Q2 2017/18</td> <td>600</td> <td>700</td> <td>790</td> </tr> </tbody> </table>	Quarter	2015/16	2016/17	2017/18	Q2 2015/16	680	740	600	Q2 2016/17	700	720	440	Q2 2017/18	600	700	790	436	<p>Observations: Since 3 August 2017, a new process has been phased in place which redirects former Welfare Benefits Service calls to SBC's new Customer Advice and Support Service. This means that fewer customers are making direct contact with Welfare Benefits Officers, but are being directed to other more appropriate internal services e.g. Scottish Welfare Fund, and others directly to appropriate external contacts e.g. their Housing Association for benefits advice. This directly links to a reduced number of customers approaching the service for advice/advocacy in the 2nd Quarter. When the new structure is fully in place from Nov 2017 there will be a review of PIs to reflect the new service.</p>		Les Grant
Quarter	2015/16	2016/17	2017/18																		
Q2 2015/16	680	740	600																		
Q2 2016/17	700	720	440																		
Q2 2017/18	600	700	790																		
Welfare Benefit - Monetary Gain	<p>CP03-P036 Welfare Benefit - Monetary Gain</p> <table border="1"> <caption>CP03-P036 Welfare Benefit - Monetary Gain</caption> <thead> <tr> <th>Quarter</th> <th>2015/16</th> <th>2016/17</th> <th>2017/18</th> </tr> </thead> <tbody> <tr> <td>Q2 2015/16</td> <td>£2,100,000</td> <td>£2,000,000</td> <td>£800,000</td> </tr> <tr> <td>Q2 2016/17</td> <td>£2,000,000</td> <td>£2,200,000</td> <td>£1,100,000</td> </tr> <tr> <td>Q2 2017/18</td> <td>£1,700,000</td> <td>£2,400,000</td> <td>£2,900,000</td> </tr> </tbody> </table>	Quarter	2015/16	2016/17	2017/18	Q2 2015/16	£2,100,000	£2,000,000	£800,000	Q2 2016/17	£2,000,000	£2,200,000	£1,100,000	Q2 2017/18	£1,700,000	£2,400,000	£2,900,000	£1,051,363	<p>Although this is an increase on the last quarter, it is still below the current target figure. There has been a backlog of cases going through the administrative process which records the financial gains, but this position has now improved. However, given the change of processes and roles within the new Customer Advice and Support Service structure and a wider review of recording processes, it is likely that this downward trend will continue.</p> <p>In addition to the monetary gains achieved by SBC, our contract with CAB also sees approx. 250 live cases each quarter (276 in Q2 17/18), and there were just over £378k in monetary benefit gains for customers on closed cases in Q2. CAB also dealt with 100 new one-off debt enquiries and 49 new multiple debt cases, both lower than in Q1 and showing downward trends over the longer term (i.e. less debt cases)</p>		Les Grant
Quarter	2015/16	2016/17	2017/18																		
Q2 2015/16	£2,100,000	£2,000,000	£800,000																		
Q2 2016/17	£2,000,000	£2,200,000	£1,100,000																		
Q2 2017/18	£1,700,000	£2,400,000	£2,900,000																		

Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, November 2017 (Q2 2017/18)

Short Name	Trend Chart	Value	Commentary	Status against Target	Managed By																				
Number of reported incidents of domestic abuse (cumulative)	<p>CP03-P037P How many incidents of domestic abuse are reported to Police Scotland? (cumulative)</p> <table border="1"> <caption>Cumulative Reported Incidents of Domestic Abuse</caption> <thead> <tr> <th>Quarter</th> <th>2015/16</th> <th>2016/17</th> <th>2017/18</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>180</td> <td>220</td> <td>-</td> </tr> <tr> <td>Q2</td> <td>430</td> <td>450</td> <td>-</td> </tr> <tr> <td>Q3</td> <td>650</td> <td>660</td> <td>-</td> </tr> <tr> <td>Q4</td> <td>900</td> <td>880</td> <td>609</td> </tr> </tbody> </table>	Quarter	2015/16	2016/17	2017/18	Q1	180	220	-	Q2	430	450	-	Q3	650	660	-	Q4	900	880	609	609	See below		Graham Jones
Quarter	2015/16	2016/17	2017/18																						
Q1	180	220	-																						
Q2	430	450	-																						
Q3	650	660	-																						
Q4	900	880	609																						
<p>Where we are currently</p> <ul style="list-style-type: none"> - An increase of 102 reported incidents of domestic abuse to the end of the second quarter of 2017/18 when compared to the same time period in 2016/17, which equates to a 20.1% increase. <p>Our Successes/Our Issues</p> <ul style="list-style-type: none"> - Successful recruitment to the Court Advocacy Service – this new service will work with victims of domestic abuse who are going through the criminal justice process. A successful partnership with the Crown Office and Procurator Fiscal Service has enabled this service to have a short lead-in time. First referrals will be taken w/c 16th October. - Successful recruitment to two new posts which will focus on participation of service users – the Community Engagement Officer will work with survivors of domestic abuse to build capacity within our communities to raise awareness of domestic abuse, and the CEDAR Participation worker will enable young CEDAR Graduates to find a way to raise awareness of the impact of CEDAR and to find a “voice” that helps them shape the future of CEDAR in Scottish Borders. - CEDAR Borders Conference will be held at Tweed Horizons on 28th November 2017. - Safe Housing Options service and the Domestic Abuse Advocacy Outreach service is now entering its third year of operation, and it is evident that the housing support that victims receive to remain safe in their own homes is having a significant impact. This is a partnership project delivered with the support of our four Registered Social Landlords. - Resilience continues to be a challenge in relation to service delivery across the services, however, we are working with funders to look at how we can use staff hours more effectively. <p>What we are doing</p> <ul style="list-style-type: none"> - Over and above the service delivery, Pathway services are continuing to develop a training resource for frontline practitioners e.g. FGM, risk assessment using a training for trainers model. - Inside Outside exhibition went exceptionally well, with over 100 people attending the Exhibition in Galashiels. There was a range of feedback, but the project has a student researcher who managed 20 face to face interviews with people who attended, and an Evaluation Report will be produced this autumn. This project brought together a range of new partners and community volunteers e.g. Citizens Advice Bureau, Borders College, as well as engaging with local businesses. - Scottish Borders Council has now formally agreed a workplace policy for domestic abuse, to support employees who may be experiencing domestic abuse. <p>Service Update</p> <ul style="list-style-type: none"> - Referrals to DAAS are steady, and the rate of high risk victims remains constant. - MARAC continues to discuss approximately 10 high risk victims every four weeks. The MARAC Annual Report will be available and circulated w/c 9th October. 																									

Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, November 2017 (Q2 2017/18)

Short Name	Trend Chart	Value	Commentary	Status against Target	Managed By																				
Number of Group 1-5 recorded crimes and offences (cumulative)	<p>CP03-P039P How many crimes and offences are recorded by Police Scotland? (cumulative)</p>  <table border="1"> <caption>Estimated data from trend chart</caption> <thead> <tr> <th>Year</th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>750</td> <td>1600</td> <td>2200</td> <td>2900</td> </tr> <tr> <td>2016/17</td> <td>700</td> <td>1650</td> <td>2250</td> <td>3050</td> </tr> <tr> <td>2017/18</td> <td>950</td> <td>1850</td> <td>2300</td> <td>3100</td> </tr> </tbody> </table>	Year	Q1	Q2	Q3	Q4	2015/16	750	1600	2200	2900	2016/17	700	1650	2250	3050	2017/18	950	1850	2300	3100	1,833	<p>Observations: A 16.8% increase in crimes in the year to date 2017/18 when compared to the same time period in 2016/17. This equates to 263 additional victims. Increases in housebreaking and theft from motor vehicles are cause for concern and the Police and partnership agencies are working to address these issues with focused campaigns as the festive season approaches. There has been a reduction in violent crime in the year to date when compared to the same time period in 2016/17.</p>		Graham Jones
Year	Q1	Q2	Q3	Q4																					
2015/16	750	1600	2200	2900																					
2016/17	700	1650	2250	3050																					
2017/18	950	1850	2300	3100																					