

SCOTTISH BORDERS COUNCIL CORPORATE PRIORITIES

SUMMARY OF PERFORMANCE 2017/18

HOW ARE WE DOING?

In 2013, we published our Corporate Plan, with eight priorities to work towards over a five year period. This summary provides an overview of performance during 2017/18, under each of the 8 Corporate Priorities. We continue to make significant progress across a number of key areas such as the economy and education, but recognise that there are ongoing challenges to face in the coming years. Reviewing performance information regularly is a vital part of ensuring we stay focused on what is important; **ensuring the best quality of life for everyone in the Scottish Borders, prosperity for our businesses and good health and resilience for all our communities.**

KEY

A mixture of performance information is provided under each priority:

The top half of each page contains high level performance indicators that show, for example, the general health of the economy. For comparison we have included last years figure and any Scottish data (where applicable). While the Council may have influence over these indicators, they are largely contextual in nature, and the information is displayed within a grey box.

EMPLOYMENT RATE

74.5%
of people **aged between 16-64**
are now in employment

Scotland	74.3%
SB last year	74.1%

100,491

phone interactions were logged by our **Contact Centres** in 2017/18



(down from 103,761 in 16/17)

The bottom half of each page contains performance indicators that we have more influence over, for example, how quickly we process planning applications. Information for each indicator is displayed within a white box above a coloured section. This coloured section (where applicable) will be either Green, Amber or Red and shows where performance has improved or reduced against the **previous year**.

- green - improved performance
- amber - a minor change in performance
- red - area for improvement
- grey - for information

OUR CORPORATE PRIORITIES



ENCOURAGE SUSTAINABLE ECONOMIC GROWTH

HOW ARE WE DOING?

April 2017 – March 2018:

EMPLOYMENT RATE* 74.5% of people aged between 16-64 are now in employment	CLAIMANT COUNT (16-64YR OLDS) 1.63% of working age people are now out of work and claiming benefits	CLAIMANT COUNT (18-24YR OLDS) 3.43% of young people are now out of work and claiming benefits	PLANNING APPLICATIONS 1,307 received during 2017/18
Scotland 74.3% SB last year 74.1%	Scotland 2.5% SB last year 1.8%	Scotland 3.5% SB last year 3.7%	SB last year 1,324

New Enterprise Agency for South of Scotland

A key outcome from the Council's Economic Development activity in 2017/18 was the successful lobbying of Scottish Government to create a new South of Scotland Enterprise Agency. This was the realisation of a long-term approach, driven by the Council through the South of Scotland Alliance, to highlight the economic challenges faced by businesses and communities in the South of Scotland.

The proposal to create a new Enterprise Agency, modelled on Highlands and Islands

Enterprise, offers a tremendous opportunity to transform the area's economy, building on its significant strengths and traditions. It is a once in a generation opportunity to secure a more prosperous future for the region.

A South of Scotland Economic Partnership has been set up as an interim arrangement to deliver a fresh approach to economic growth in the area and pave the way for the new Agency. The Scottish Government confirmed a £10million funding boost for the region in January

Consultation on a new Enterprise Agency for the South of Scotland



March 2018

2018, to be delivered through the Economic Partnership.

<https://consult.gov.scot/economic-policy-unit/new-enterprise-agency-for-the-south-of-scotland/>

• railway • connectivity • investment • skills • housing • railway • connectivity • investment • skills •

Our performance during 2017/18

BUSINESS GATEWAY 224 new businesses were created with our help	BUSINESS LOANS AND GRANTS £129.9k was approved in loans over 8 successful application to the Scottish Borders Business Loan Fund	AFFORDABLE HOMES 145 affordable homes were delivered	AVERAGE TIME TO DETERMINE PLANNING APPLICATIONS* 11.0 weeks major applications received in Q3 17/18
(down from 231 in 16/17)	(up from £71.2k in 16/17)	(above target of 128)	(Q3 16/17 0.0 weeks)
1,324 businesses were supported in 2017/18	£100.9k was approved in grants over 33 successful applications to the Scottish Borders Business Fund	INVOICES PAID Invoices paid within 30 days 78% on average were paid within 30 days during 2017/18	7.8 weeks weeks for non-householders (Q3 16/17 6.9 weeks)
(up from 1,085 in 16/17)	(down from £131.5k in 16/17)	(down from 91% in 16/17)	6.7 weeks weeks for householders (Q3 16/17 7.4 weeks)







For more on performance visit www.scotborders.gov.uk/performance or email performance@scotborders.gov.uk

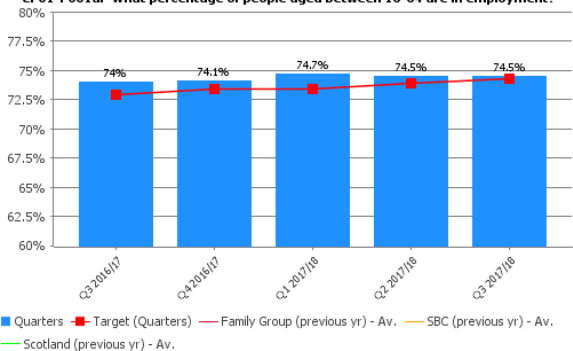

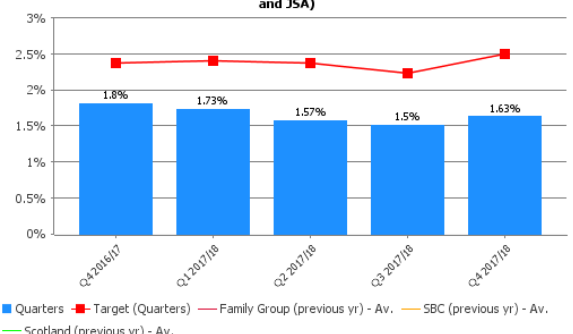

Correct at time of publication: 12 June 2018.

*Performance indicators with a quarter lag in data. # Unadjusted data, awaiting information from Scottish Government.

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KEY	 Indicator is:	 Indicator is:	 Indicator is:	 Indicator is
	<ul style="list-style-type: none"> On target and as forecast, <i>or</i> In line with national trend, <i>or</i> Showing a long term positive trend 	<ul style="list-style-type: none"> Just off target /off forecast, <i>or</i> Showing longer term trends that need to be watched 	<ul style="list-style-type: none"> Off target & not as forecast, <i>or</i> Out of line with national trends, <i>or</i> Showing longer term negative trends 	<ul style="list-style-type: none"> For information or context only, <i>or</i> Difficult to set a target, due to factors out with our control

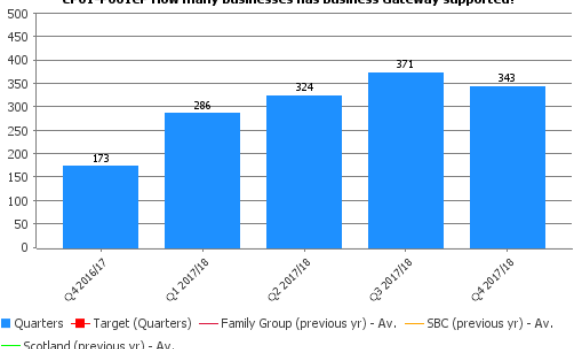

Priority 1: Sustainable Economic Development –Executive Quarterly PIs

Short Name	Trend Chart	Value	Commentary	Status against Target	Managed By
Working age population (16 - 64) employment rate	<p>CP01-P001aP What percentage of people aged between 16-64 are in employment?</p>  <p>■ Quarters ■ Target (Quarters) — Family Group (previous yr) - Av. — SBC (previous yr) - Av. — Scotland (previous yr) - Av.</p>	74.5%	<p>Observations: The number of people in work is now 53,500 (74.5%), which is 200 more than in Q2 of 2017-18. The Scottish Borders rate remains higher than the Scottish rate (74.3%), but is below the UK rate (74.9%).</p> <p><i>Note: Red line indicates national rate, and one quarter lag in data</i></p>		Bryan McGrath
Working age population (16 - 64) Claimant Count (including Universal Credit and JSA)	<p>CP01-P001bP Working age population (16 - 64) Claimant Count (including Universal Credit and JSA)</p>  <p>■ Quarters ■ Target (Quarters) — Family Group (previous yr) - Av. — SBC (previous yr) - Av. — Scotland (previous yr) - Av.</p>	1.63%	<p>Observations: The average rate of people aged 16-64 claiming out of work benefits was 1.62%, lower than the Scottish rate of 2.5%. At the end of March 2018, there were 1,150 people claiming out of works benefits, which is 115 more than at the end of the previous Quarter, but 130 less than at the same time last year.</p> <p><i>Note: Red line indicates national rate</i></p>		Bryan McGrath

Scottish Borders Council Executive Committee: Appendix 2 - Quarterly Public Performance Report, June 2018 (Q4 2017/18)

Short Name	Trend Chart	Value	Commentary	Status against Target	Managed By												
Working age population (18 - 24) Claimant Count (including Universal Credit and JSA)	<p>CP01-P001cP Working age population (18 - 24) Claimant Count (including Universal Credit and JSA)</p> <table border="1"> <caption>Working age population (18 - 24) Claimant Count (including Universal Credit and JSA)</caption> <thead> <tr> <th>Quarter</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>Q4 2016/17</td> <td>3.7%</td> </tr> <tr> <td>Q1 2017/18</td> <td>3.43%</td> </tr> <tr> <td>Q2 2017/18</td> <td>3.4%</td> </tr> <tr> <td>Q3 2017/18</td> <td>3.2%</td> </tr> <tr> <td>Q4 2017/18</td> <td>3.43%</td> </tr> </tbody> </table> <p>Legend: Quarters (Blue bars), Target (Quarters) (Red line with square), Family Group (previous yr) - Av. (Red line with circle), SBC (previous yr) - Av. (Yellow line with circle), Scotland (previous yr) - Av. (Green line with circle).</p>	Quarter	Value (%)	Q4 2016/17	3.7%	Q1 2017/18	3.43%	Q2 2017/18	3.4%	Q3 2017/18	3.2%	Q4 2017/18	3.43%	3.43%	<p>Observations: The average rate of people aged 18-24 claiming out of work benefits was 3.43% in the last Quarter, lower than the Scottish average of 3.5%. At the end of March 2018, there were 280 young people claiming out of work benefits, which is 35 more than at the end of the last Quarter and 20 less than at the same time last year.</p> <p><i>Note: Red line indicates national rate</i></p>		Bryan McGrath
Quarter	Value (%)																
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Number of new Business Start Ups -Through Business Gateway	<p>CP01-P001dP How many new businesses has Business Gateway help create?</p> <table border="1"> <caption>Number of new Business Start Ups -Through Business Gateway</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q4 2016/17</td> <td>74</td> </tr> <tr> <td>Q1 2017/18</td> <td>57</td> </tr> <tr> <td>Q2 2017/18</td> <td>50</td> </tr> <tr> <td>Q3 2017/18</td> <td>54</td> </tr> <tr> <td>Q4 2017/18</td> <td>63</td> </tr> </tbody> </table> <p>Legend: Quarters (Blue bars), Target (Quarters) (Red line with square), Family Group (previous yr) - Av. (Red line with circle), SBC (previous yr) - Av. (Yellow line with circle), Scotland (previous yr) - Av. (Green line with circle).</p>	Quarter	Value	Q4 2016/17	74	Q1 2017/18	57	Q2 2017/18	50	Q3 2017/18	54	Q4 2017/18	63	63	<p>Observations: Business Gateway start-up Advisers assisted a total of sixty three start-up businesses in the fourth quarter of 2017/18. Historically there is a higher number of start-ups in Q4 of each year, and this year would confirm that.. It is encouraging for the region to be producing this level of start-up activity in the current climate and it is hoped that this can be sustained through the next quarter.</p>		Bryan McGrath
Quarter	Value																
Q4 2016/17	74																
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Short Name	Trend Chart	Value	Commentary	Status against Target	Managed By												
Business supported through Business Gateway	<p>CP01-P001eP How many businesses has Business Gateway supported?</p>  <table border="1"> <caption>Businesses supported through Business Gateway</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q4 2016/17</td> <td>173</td> </tr> <tr> <td>Q1 2017/18</td> <td>286</td> </tr> <tr> <td>Q2 2017/18</td> <td>324</td> </tr> <tr> <td>Q3 2017/18</td> <td>371</td> </tr> <tr> <td>Q4 2017/18</td> <td>343</td> </tr> </tbody> </table>	Quarter	Value	Q4 2016/17	173	Q1 2017/18	286	Q2 2017/18	324	Q3 2017/18	371	Q4 2017/18	343	343	<p>Observations: There were 343 businesses assisted by Business Gateway during this Quarter. Although the number is down on the previous Quarter, it is significantly above that for the same period last year and compares favourably with historical data. This activity shows that Business Gateway advisers are working closely with businesses that are fully engaged and value the services it provides. These are businesses that have strong growth potential.</p>		Bryan McGrath
Quarter	Value																
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Q1 2017/18	286																
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Scottish Borders Council Executive Committee: Appendix 2 - Quarterly Public Performance Report, June 2018 (Q4 2017/18)

Short Name	Trend Chart	Value	Commentary	Status against Target	Managed By												
Scottish Borders Business Loan Fund - Number of loans	<p>CP01-P001fP How many loans to local businesses did we award?</p> <table border="1"> <caption>CP01-P001fP Data</caption> <thead> <tr> <th>Quarter</th> <th>Number of Loans</th> </tr> </thead> <tbody> <tr> <td>Q4 2016/17</td> <td>0</td> </tr> <tr> <td>Q1 2017/18</td> <td>3</td> </tr> <tr> <td>Q2 2017/18</td> <td>2</td> </tr> <tr> <td>Q3 2017/18</td> <td>0</td> </tr> <tr> <td>Q4 2017/18</td> <td>3</td> </tr> </tbody> </table> <p>Legend: Quarters (blue bars), Target (Quarters) (red square), Family Group (previous yr) - Av. (red line), SBC (previous yr) - Av. (yellow line), Scotland (previous yr) - Av. (green line).</p>	Quarter	Number of Loans	Q4 2016/17	0	Q1 2017/18	3	Q2 2017/18	2	Q3 2017/18	0	Q4 2017/18	3	3	<p>Observations: Three loans were approved in this Quarter from four applications. The businesses benefiting from these loans are in the retail, leisure, and construction sectors. The local business loan fund continues to be marketed and is aimed at businesses where projects would not meet the criteria for the Business Loans Scotland scheme.</p>		Bryan McGrath
Quarter	Number of Loans																
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Scottish Borders Business Loan Fund - Value of loans	<p>CP01-P001gP How much money did those loans add up to?</p> <table border="1"> <caption>CP01-P001gP Data</caption> <thead> <tr> <th>Quarter</th> <th>Value of Loans (£)</th> </tr> </thead> <tbody> <tr> <td>Q4 2016/17</td> <td>£0.00</td> </tr> <tr> <td>Q1 2017/18</td> <td>£49,114.00</td> </tr> <tr> <td>Q2 2017/18</td> <td>£40,000.00</td> </tr> <tr> <td>Q3 2017/18</td> <td>£0.00</td> </tr> <tr> <td>Q4 2017/18</td> <td>£41,148.00</td> </tr> </tbody> </table> <p>Legend: Quarters (blue bars), Target (Quarters) (red square), Family Group (previous yr) - Av. (red line), SBC (previous yr) - Av. (yellow line), Scotland (previous yr) - Av. (green line).</p>	Quarter	Value of Loans (£)	Q4 2016/17	£0.00	Q1 2017/18	£49,114.00	Q2 2017/18	£40,000.00	Q3 2017/18	£0.00	Q4 2017/18	£41,148.00	£41,148	<p>Note - The local Scottish Borders Business Loan Fund offers loans up to £20k with no interest. Business Loans Scotland (BLS) offers loans of £25-100k with 6% interest</p>		Bryan McGrath
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Scottish Borders Council Executive Committee: Appendix 2 - Quarterly Public Performance Report, June 2018 (Q4 2017/18)

Short Name	Trend Chart	Value	Commentary	Status against Target	Managed By												
Scottish Borders Business Fund - Number of grants	<p>CP01-P001hP How many grants to local businesses did we award?</p> <table border="1"> <caption>Number of grants awarded</caption> <thead> <tr> <th>Quarter</th> <th>Number of grants</th> </tr> </thead> <tbody> <tr> <td>Q4-2016/17</td> <td>8</td> </tr> <tr> <td>Q1-2017/18</td> <td>12</td> </tr> <tr> <td>Q2-2017/18</td> <td>7</td> </tr> <tr> <td>Q3-2017/18</td> <td>7</td> </tr> <tr> <td>Q4-2017/18</td> <td>7</td> </tr> </tbody> </table> <p>Legend: Quarters (blue bars), Target (Quarters) (red square), Family Group (previous yr) - Av. (red line), SBC (previous yr) - Av. (orange line), Scotland (previous yr) - Av. (green line).</p>	Quarter	Number of grants	Q4-2016/17	8	Q1-2017/18	12	Q2-2017/18	7	Q3-2017/18	7	Q4-2017/18	7	7	<p>Observations: The number of grants awarded in this Quarter was unchanged from the previous Quarter with 7 grants approved from 8 applications. The £24,353 awarded in this Quarter is expected to create leverage of £32,866 in private sector project spend. It is predicted that 27 (FTE) jobs will be created and 23 jobs safeguarded as a result of these projects. Sectors supported include tourism, retail, and food and drink.</p>		Bryan McGrath
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Scottish Borders Business Fund - Value of grants	<p>CP01-P001iP How much money did those grants add up to?</p> <table border="1"> <caption>Value of grants awarded</caption> <thead> <tr> <th>Quarter</th> <th>Value (£)</th> </tr> </thead> <tbody> <tr> <td>Q4-2016/17</td> <td>£26,671.04</td> </tr> <tr> <td>Q1-2017/18</td> <td>£35,000.00</td> </tr> <tr> <td>Q2-2017/18</td> <td>£20,395.40</td> </tr> <tr> <td>Q3-2017/18</td> <td>£18,367.25</td> </tr> <tr> <td>Q4-2017/18</td> <td>£24,352.94</td> </tr> </tbody> </table> <p>Legend: Quarters (blue bars), Target (Quarters) (red square), Family Group (previous yr) - Av. (red line), SBC (previous yr) - Av. (orange line), Scotland (previous yr) - Av. (green line).</p>	Quarter	Value (£)	Q4-2016/17	£26,671.04	Q1-2017/18	£35,000.00	Q2-2017/18	£20,395.40	Q3-2017/18	£18,367.25	Q4-2017/18	£24,352.94	£24,352.94			Bryan McGrath
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Scottish Borders Council Executive Committee: Appendix 2 - Quarterly Public Performance Report, June 2018 (Q4 2017/18)

Short Name	Trend Chart	Value	Commentary	Status against Target	Managed By												
Number of Planning Applications Received	<p>CP01-P001jP How many planning applications do we receive?</p> <table border="1"> <caption>Number of Planning Applications Received</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q4 2016/17</td> <td>374</td> </tr> <tr> <td>Q1 2017/18</td> <td>314</td> </tr> <tr> <td>Q2 2017/18</td> <td>319</td> </tr> <tr> <td>Q3 2017/18</td> <td>302</td> </tr> <tr> <td>Q4 2017/18</td> <td>312</td> </tr> </tbody> </table> <p>Legend: Quarters (blue bars), Target (Quarters) (red square), Family Group (previous yr) - Av. (pink line), SBC (previous yr) - Av. (orange line), Scotland (previous yr) - Av. (green line).</p>	Quarter	Value	Q4 2016/17	374	Q1 2017/18	314	Q2 2017/18	319	Q3 2017/18	302	Q4 2017/18	312	312	<p>Observations: The total number of planning applications received in the first quarter of 2018 was 312 a reduction 73 (or 19%) on the same period in 2017.</p>		Ian Aikman
Quarter	Value																
Q4 2016/17	374																
Q1 2017/18	314																
Q2 2017/18	319																
Q3 2017/18	302																
Q4 2017/18	312																
Av.time (wks) taken to process all planning apps - Maj Dev. - ADJUSTED (cumulative)	<p>CP01-P001kP How long in weeks does it take on average to process all planning applications for major developments?</p> <table border="1"> <caption>Av.time (wks) taken to process all planning apps - Maj Dev. - ADJUSTED (cumulative)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q3 2016/17</td> <td>0.0</td> </tr> <tr> <td>Q4 2016/17</td> <td>0.0</td> </tr> <tr> <td>Q1 2017/18</td> <td>12.6</td> </tr> <tr> <td>Q2 2017/18</td> <td>0.0</td> </tr> <tr> <td>Q3 2017/18</td> <td>11.0</td> </tr> </tbody> </table> <p>Legend: Quarters (blue bars), Target (Quarters) (red square), Family Group (previous yr) - Av. (pink line), SBC (previous yr) - Av. (orange line), Scotland (previous yr) - Av. (green line).</p>	Quarter	Value	Q3 2016/17	0.0	Q4 2016/17	0.0	Q1 2017/18	12.6	Q2 2017/18	0.0	Q3 2017/18	11.0	11.0	<p>Observations: Figures received from Scottish Government show an adjusted position of 11.0 weeks for Q3. All major developments are now subject to processing agreements.</p>		Ian Aikman
Quarter	Value																
Q3 2016/17	0.0																
Q4 2016/17	0.0																
Q1 2017/18	12.6																
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Short Name	Trend Chart	Value	Commentary	Status against Target	Managed By																																				
<p>Av.time (wks) taken to process all planning apps - Local Dev (non-householder) - ADJUSTED (cumulative)</p>	<p>CP01-P001IP How long in weeks does it take on average to process all planning applications for non-household developments?</p> <table border="1"> <caption>Data for CP01-P001IP (Non-household)</caption> <thead> <tr> <th>Quarter</th> <th>Quarters (wks)</th> <th>Target (Quarters)</th> <th>Family Group (previous yr) - Av.</th> <th>SBC (previous yr) - Av.</th> <th>Scotland (previous yr) - Av.</th> </tr> </thead> <tbody> <tr> <td>Q3 2016/17</td> <td>6.9</td> <td>7.8</td> <td>12.5</td> <td>17.5</td> <td>12.5</td> </tr> <tr> <td>Q4 2016/17</td> <td>7.9</td> <td>7.8</td> <td>12.5</td> <td>17.5</td> <td>12.5</td> </tr> <tr> <td>Q1 2017/18</td> <td>7.9</td> <td>7.8</td> <td>12.5</td> <td>17.5</td> <td>12.5</td> </tr> <tr> <td>Q2 2017/18</td> <td>7.8</td> <td>7.8</td> <td>12.5</td> <td>17.5</td> <td>12.5</td> </tr> <tr> <td>Q3 2017/18</td> <td>7.8</td> <td>7.8</td> <td>12.5</td> <td>17.5</td> <td>12.5</td> </tr> </tbody> </table>	Quarter	Quarters (wks)	Target (Quarters)	Family Group (previous yr) - Av.	SBC (previous yr) - Av.	Scotland (previous yr) - Av.	Q3 2016/17	6.9	7.8	12.5	17.5	12.5	Q4 2016/17	7.9	7.8	12.5	17.5	12.5	Q1 2017/18	7.9	7.8	12.5	17.5	12.5	Q2 2017/18	7.8	7.8	12.5	17.5	12.5	Q3 2017/18	7.8	7.8	12.5	17.5	12.5	7.8	<p>Observations: Figures received from Scottish Government show an adjusted position of 7.8 weeks for Q3. This compares to 7.8 weeks in Q2 2017/18 and 6.9 weeks in Q3 2016/17. Performance in this category of development continues to be heavily influenced by the requirement for legal agreements to secure development contributions.</p>		Ian Aikman
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<p>Av.time (wks) taken to process all planning apps - Local Dev (householder) - ADJUSTED (cumulative)</p>	<p>CP01-P001mP How long in weeks does it take on average to process all planning applications for household developments?</p> <table border="1"> <caption>Data for CP01-P001mP (Household)</caption> <thead> <tr> <th>Quarter</th> <th>Quarters (wks)</th> <th>Target (Quarters)</th> <th>Family Group (previous yr) - Av.</th> <th>SBC (previous yr) - Av.</th> <th>Scotland (previous yr) - Av.</th> </tr> </thead> <tbody> <tr> <td>Q3 2016/17</td> <td>7.4</td> <td>6.7</td> <td>7.5</td> <td>8.0</td> <td>7.5</td> </tr> <tr> <td>Q4 2016/17</td> <td>6.6</td> <td>6.7</td> <td>7.5</td> <td>8.0</td> <td>7.5</td> </tr> <tr> <td>Q1 2017/18</td> <td>6.9</td> <td>6.7</td> <td>7.5</td> <td>8.0</td> <td>7.5</td> </tr> <tr> <td>Q2 2017/18</td> <td>6.8</td> <td>6.7</td> <td>7.5</td> <td>8.0</td> <td>7.5</td> </tr> <tr> <td>Q3 2017/18</td> <td>6.7</td> <td>6.7</td> <td>7.5</td> <td>8.0</td> <td>7.5</td> </tr> </tbody> </table>	Quarter	Quarters (wks)	Target (Quarters)	Family Group (previous yr) - Av.	SBC (previous yr) - Av.	Scotland (previous yr) - Av.	Q3 2016/17	7.4	6.7	7.5	8.0	7.5	Q4 2016/17	6.6	6.7	7.5	8.0	7.5	Q1 2017/18	6.9	6.7	7.5	8.0	7.5	Q2 2017/18	6.8	6.7	7.5	8.0	7.5	Q3 2017/18	6.7	6.7	7.5	8.0	7.5	6.7	<p>Observations: Figures received from Scottish Government show an adjusted position of 6.7 weeks for Q3. This compares to 6.8 weeks in Q2 2017/18 and 7.4 weeks in Q3 2016/17. This reflects continued good performance, ahead of the statutory 8 week determination period.</p>		Ian Aikman
Quarter	Quarters (wks)	Target (Quarters)	Family Group (previous yr) - Av.	SBC (previous yr) - Av.	Scotland (previous yr) - Av.																																				
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Scottish Borders Council Executive Committee: Appendix 2 - Quarterly Public Performance Report, June 2018 (Q4 2017/18)

Short Name	Trend Chart	Value	Commentary	Status against Target	Managed By												
<p>% of Invoices paid within 30 days</p>	<p>CP01-P001rP How many invoices, received by us, were paid within 30 days of receiving the invoice?</p> <table border="1"> <caption>Data for CP01-P001rP</caption> <thead> <tr> <th>Quarter</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>Q4-2016/17</td> <td>92%</td> </tr> <tr> <td>Q1-2017/18</td> <td>66%</td> </tr> <tr> <td>Q2-2017/18</td> <td>75%</td> </tr> <tr> <td>Q3-2017/18</td> <td>85%</td> </tr> <tr> <td>Q4-2017/18</td> <td>82%</td> </tr> </tbody> </table> <p>Legend: Quarters (blue bars), Target (Quarters) (red line), Family Group (previous yr) - Av. (pink line), SBC (previous yr) - Av. (orange line), Scotland (previous yr) - Av. (green line).</p>	Quarter	Value (%)	Q4-2016/17	92%	Q1-2017/18	66%	Q2-2017/18	75%	Q3-2017/18	85%	Q4-2017/18	82%	<p>82%</p>	<p>Observations: The consistency of the indicator level has improved, however remains lower than expected. Further analysis is ongoing to better understand and determine the accuracy of the metrics behind the reporting functionality.</p>		<p>Kathryn Dickson</p>
Quarter	Value (%)																
Q4-2016/17	92%																
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<p>How many additional homes were provided last year that were affordable to people in the Borders, based on our wages?</p>	<p>CP01-P001tP How many additional homes were provided last year that were affordable to people in the Borders, based on our wages?</p> <table border="1"> <caption>Data for CP01-P001tP</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>72</td> </tr> <tr> <td>2014/15</td> <td>62</td> </tr> <tr> <td>2015/16</td> <td>220</td> </tr> <tr> <td>2016/17</td> <td>131</td> </tr> <tr> <td>2017/18</td> <td>145</td> </tr> </tbody> </table> <p>Legend: Years (blue bars), Family Group - Av. (pink line), Family Group (previous yr) - Av. (red line), SBC (previous yr) - Av. (orange line), Scotland - Av. (cyan line), Scotland (previous yr) - Av. (green line).</p>	Year	Value	2013/14	72	2014/15	62	2015/16	220	2016/17	131	2017/18	145	<p>145</p>	<p>Observations: A total of 145 homes were delivered over the financial period 2017-18, higher than the 83 envisaged in Strategic Housing Investment Plan (SHIP) 2018/2023, and above our target of 128. Of these, Registered Social Landlords have delivered 112 units through new build, remodelling and acquisitions. 33 individual home purchases have been assisted via the Scottish Government's Open Market Shared Ownership mechanism. The 112 RSL delivered units included:</p> <ul style="list-style-type: none"> . 18 at Roxburgh Street, Kelso . 16 at Easter Langlee, Galashiels . 19 at Sergeants Park, Newtown St. Boswells . 16 at Todlaw, Duns . 21 at Chris Paterson Place, Galashiels 		<p>Cathie Fancy</p>
Year	Value																
2013/14	72																
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