

# SCOTTISH BORDERS COUNCIL CORPORATE PRIORITIES SUMMARY OF PERFORMANCE 2017/18 HOW ARE WE DOING?

In 2013, we published our Corporate Plan, with eight priorities to work towards over a five year period. This summary provides an overview of performance during 2017/18, under each of the 8 Corporate Priorities. We continue to make significant progress across a number of key areas such as the economy and education, but recognise that there are ongoing challenges to face in the coming years. Reviewing performance information regularly is a vital part of ensuring we stay focused on what is important; **ensuring the best quality of life for everyone in the Scottish Borders, prosperity for our businesses and good health and resilience for all our communities.**

## KEY

A mixture of performance information is provided under each priority:

The top half of each page contains high level performance indicators that show, for example, the general health of the economy. For comparison we have included last years figure and any Scottish data (where applicable). While the Council may have influence over these indicators, they are largely contextual in nature, and the information is displayed within a grey box.

### EMPLOYMENT RATE

**74.5%**  
of people **aged between 16-64**  
are now in employment

Scotland	74.3%
SB last year	74.1%

**100,491**

phone interactions were logged by our **Contact Centres** in 2017/18



(down from 103,761 in 16/17)

The bottom half of each page contains performance indicators that we have more influence over, for example, how quickly we process planning applications. Information for each indicator is displayed within a white box above a coloured section. This coloured section (where applicable) will be either Green, Amber or Red and shows where performance has improved or reduced against the **previous year**.

- green - improved performance
- amber - a minor change in performance
- red - area for improvement
- grey - for information

## OUR CORPORATE PRIORITIES



# IMPROVE ATTAINMENT AND ACHIEVEMENT LEVELS FOR ALL OUR CHILDREN AND YOUNG PEOPLE, WITH A FOCUS ON INCLUSION

## HOW ARE WE DOING?

### 2017 Annual Participation Measure

**4,778**

young people age 16-19 year in the **Scottish Borders** (included in this measure).

**92.5%**

are participating in **Education, Employment or Training**

- **73.9%** in Education (74.6% in 2016)
- **17.5%** in Employment (15.0% in 2016)
- **1.2%** in Training & Personal Development (1.8% in 2016)

Scotland

91.1%

**3%**

not participating in **Education, Employment or Training**

- **1.3%** Unemployed Seeking
- **1.7%** Unemployed Not Seeking

Scotland

3.7%

**4.5%**

**Unconfirmed Status**

Scotland

5.3%

### Participation Measure

Skills Development Scotland (SDS) has worked with the Scottish Government to develop the Participation Measure.

The purpose of the Participation Measure is to identify what young people 16-19 are doing, to inform policy, planning and service delivery and determine the impact of the Scottish Government's Opportunities for All commitment.

The Participation Measure covers all those aged 16 to 19, not just the school leavers.

• inclusion • attainment • achievement • leadership • inclusion • attainment • achievement • leadership •

### Our performance during 2017/18



In October 2017, SBC launched an online **Parents Evening Booking System (PEBS)**, saving time for both staff and parents, and enabling parents to log in and book their own appointments at a time to suit them without relying on the student.



Feedback from staff and parents has been positive and the 84% uptake is encouraging, with some schools showing 100%. Figures for individual schools show where usage is lower and the reasons are currently being investigated to ensure that any barriers, such

as lack of digital skills or access to devices, is addressed.

SBC is also investigating the further capabilities of **ParentPay** and how it could be used to manage payments for school trips, consent forms etc.

**ATTENDANCE (TO DATE, DURING 2017/18 SCHOOL YEAR)**

**95.4%**

pupils **attended** their **primary school**

Scottish average for 16/17 = 94.9%

**PRIMARY SCHOOL PUPILS EXCLUDED**

**49** primary school exclusions this year

SB 2016/17

46

**91.1%**

pupils **attended** their **secondary school**



Scottish average for 16/17 = 91.2%

**SECONDARY SCHOOL PUPILS EXCLUDED**

**166** secondary school exclusions this year

SB 2016/17

215



**Priority 2: Improving attainment & achievement levels – Executive Quarterly PIs**

Short Name	Trend Chart	Value	Commentary	Status against Target	Managed By																									
What % of primary and secondary school pupils attend school?	<p><b>CP02-P24P What % of primary and secondary school pupils attend school?</b></p> <table border="1"> <caption>CP02-P24P Attendance Data</caption> <thead> <tr> <th>Year</th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>2014/15</td> <td>94.5%</td> <td>95.0%</td> <td>94.5%</td> <td>94.0%</td> </tr> <tr> <td>2015/16</td> <td>95.0%</td> <td>95.5%</td> <td>95.0%</td> <td>94.5%</td> </tr> <tr> <td>2016/17</td> <td>94.5%</td> <td>95.0%</td> <td>94.5%</td> <td>94.0%</td> </tr> <tr> <td>2017/18</td> <td>94.0%</td> <td>94.5%</td> <td>94.0%</td> <td>93.5%</td> </tr> </tbody> </table>	Year	Q1	Q2	Q3	Q4	2014/15	94.5%	95.0%	94.5%	94.0%	2015/16	95.0%	95.5%	95.0%	94.5%	2016/17	94.5%	95.0%	94.5%	94.0%	2017/18	94.0%	94.5%	94.0%	93.5%	92.7%	<p><b>Observations:</b> Overall attendance remains consistent within primary and secondary schools. The historic trends remain constant without any major changes or fluctuations</p>		Donna Manson
Year	Q1	Q2	Q3	Q4																										
2014/15	94.5%	95.0%	94.5%	94.0%																										
2015/16	95.0%	95.5%	95.0%	94.5%																										
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What % of primary school pupils attend school?	<p><b>CP02-P11aP What % of primary school pupils attend school? (CP02-P11aP)</b></p> <table border="1"> <caption>CP02-P11aP Attendance Data</caption> <thead> <tr> <th>Year</th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>2014/15</td> <td>96.0%</td> <td>96.5%</td> <td>96.0%</td> <td>95.5%</td> </tr> <tr> <td>2015/16</td> <td>96.5%</td> <td>97.0%</td> <td>96.5%</td> <td>96.0%</td> </tr> <tr> <td>2016/17</td> <td>96.0%</td> <td>96.5%</td> <td>96.0%</td> <td>95.5%</td> </tr> <tr> <td>2017/18</td> <td>95.5%</td> <td>96.0%</td> <td>95.5%</td> <td>95.0%</td> </tr> </tbody> </table>	Year	Q1	Q2	Q3	Q4	2014/15	96.0%	96.5%	96.0%	95.5%	2015/16	96.5%	97.0%	96.5%	96.0%	2016/17	96.0%	96.5%	96.0%	95.5%	2017/18	95.5%	96.0%	95.5%	95.0%	94.81%	<p><b>How are we performing:</b> Q4 has traditionally seen a slightly higher level of attendance in comparison to Q3 and this trend has continued this year. Primary attendance remains consistent with previous years showing a higher level of attendance.</p> <p><b>Actions we are taking to improve/maintain performance:</b> Continued monitoring of absences, with attention being paid to the reasons for authorised and unauthorised absence being analysed regularly.</p>		Donna Manson
Year	Q1	Q2	Q3	Q4																										
2014/15	96.0%	96.5%	96.0%	95.5%																										
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Scottish Borders Council Executive Committee: Appendix 2 - Quarterly Public Performance Report, June 2018 (Q4 2017/18)

Short Name	Trend Chart	Value	Commentary	Status against Target	Managed By
<p>What % of secondary school pupils attend school?</p>	<p><b>CP02-P11bP What % of secondary school pupils attend school? (CP02-P11bP)</b></p>	<p>90.56%</p>	<p><b>Observations:</b> Slight increase in attendance over previous quarter, which does not follow prior year trend. As above, analysis ongoing on the reasons for unauthorised and authorised absence.</p>		<p>Donna Manson</p>
<p>How many primary and secondary school pupils were excluded?</p>	<p><b>CP02-P25P How many primary and secondary school pupils were excluded?</b></p>	<p>47</p>	<p><b>How are we performing:</b> Q4 has seen a significant decrease this year in comparison to the same period last year. The majority of exclusions were single incidents, with few repeat exclusions (i.e. where a pupil is excluded more than once in a 3 month period).</p> <p><b>Actions we are taking to improve/maintain performance:</b> Schools continue to focus on reducing exclusions and providing a more inclusive education. We continue to analyse exclusions individually within each area and school individually. The lower levels realised in Q4 2017/18) has resulted from action planning within specific school contexts to ensure a clear focus on managing and ultimately reducing exclusions during 2017/18.</p>		<p>Donna Manson</p>

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How many primary school pupils were excluded?	<p>CP02-P09aP How many primary school pupils were excluded? (CP02-P09aP)</p> <table border="1"> <caption>Primary School Exclusions Data</caption> <thead> <tr> <th>Year</th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>8</td> <td>5</td> <td>2</td> <td>5</td> </tr> <tr> <td>2016/17</td> <td>9</td> <td>14</td> <td>11</td> <td>12</td> </tr> <tr> <td>2017/18</td> <td>12</td> <td>17</td> <td>13</td> <td>6</td> </tr> </tbody> </table>	Year	Q1	Q2	Q3	Q4	2015/16	8	5	2	5	2016/17	9	14	11	12	2017/18	12	17	13	6	7	<p><b>How are we performing:</b> Q4 has seen a significant decrease of exclusions within primary schools over previous quarters and compared to previous years.</p> <p><b>Actions we are taking to improve/maintain performance:</b> Continued monitoring of exclusion with an emphasis on inclusion where possible is the focus of all schools. The increase in exclusions during Q3 has been limited to schools with a high level of pupils which has traditionally been the case within the primary school population. Continued monitoring and consistent robust actions within the effected schools are limiting and improving the exclusions.</p>		Donna Manson
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Year	Q1	Q2	Q3	Q4																					
2015/16	33	33	38	57																					
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Number of Schools/Nurseries inspected per Quarter	<p>CP02-P21P How many schools/nurseries in the Scottish Borders were inspected?</p>	1	<p><b>Observations:</b> One inspection during Q4. St Ronan's Primary School received a full inspection. St Ronan's Primary School Report was satisfactory overall with areas highlighted for improvement.</p> <p><i>Note: during Q4 there was also 1 private nursery inspection (Berwickshire Housing Association's "Little Reivers", with predominantly good and satisfactory evaluation)</i></p>		Donna Manson
Annual Participation Measure – Training & Personal Development	<p>Annual Participation Measure</p>	1.2%	<p><b>Observations:</b> This participation measure replaces the previous "positive destinations" measure.</p>		Donna Manson
Annual Participation Measure - Employment		17.5%	<p>In 2017, 92.5% of 16-19 year olds in Scottish Borders were participating in education, training or employment compared to 91.1% nationally and 91.4% in SB 2016. 1.2% are participating in Training &amp; Personal Development, 17.5% in Employment and 73.9% in Education. The participation rate varies by age group as follows:</p> <ul style="list-style-type: none"> <li>• 16 yrs – 99.0% (98.8% Scot, 99.4% SB 2016)</li> <li>• 17 yrs – 95.0% (94.0% Scot, 95.0% SB 2016)</li> <li>• 18 yrs – 90.0% (88.9% Scot, 90.2% SB 2016)</li> <li>• 19 Yrs – 86.5% (83.4% Scot, 81.7% SB 2016)</li> </ul>		Donna Manson
Annual Participation Measure - Education		73.9%			Donna Manson