



# Fit for 2024

## Next Generation Transformation

## Introduction to Fit for 2024

- Increasing demands
- Changing context – society, digital, customers
- £18 Million Savings
- Changing culture, shape, models & practices



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## Meeting the Financial Challenges

- £850K in 19/20
- Over £4 Million PA thereafter
- Confidence of achieving year one (£850K) & inroads into year two from full year effect
- Flexibility necessary to meet targets – the transformation plan must be flexible to ensure that we continually maximise results & meet potentially increasing targets.
- Future look at all SBC savings coming under one banner – Fit for 2024.





## Key Pillars of Programme

- Service reviews
- Community engagement, participation & empowerment
- Property & Best use of physical assets
- Digital Transformation
- Process Improvement & productivity



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## The Team

### Core team in place

- Specialists in Business change, Social Work Transformation & Process Improvement
- Internal dedicated resources from HR & Transformation
- Key Communications/Finance/IT people identified & others identified as redesign champions
- Other officers taking forward key strands, e.g. property, communities





## Early areas of work – Service Reviews

- Senior Management Across SBC
- Social Work Services
- Fleet Management
- Passenger Transport
  
- Principles of flatter structures, greater flexibility & joint working
  
- What's next?



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## Fit for 2024 Approach

- Whole council
- Evidence-based & demand-led – customer journey at core
- Inter-connected nature of workstreams, e.g. Jedburgh Campus
  - A **property**-based project that will facilitate a radical look at how different **service** resources, **digital** opportunities, **community** participation and better **processes** can all be intertwined to achieve better outcomes.





## Comments & Ideas

- All comments and ideas for improvement welcome
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