



Community Justice Scotland
Ceartas Coimhearsnachd Alba

Community Justice Outcome Activity Across Scotland
Local Area Annual Return Template
2018-19



1. Background

The introduction of the Community Justice (Scotland) Act 2016 triggered the formal implementation of the new model of Community Justice in Scotland. A number of key documents are associated with the Act including the National Strategy, Justice in Scotland: Vision & Priorities and the Framework for Outcome, Performance & Improvement.

The 2016 Act places a duty on community justice statutory partners to produce a Community Justice Outcome Improvement Plan (CJOIP) which outlines key local needs & priorities and the plans & actions to address these against a backdrop of the documents noted above. Beyond this, the partners are also tasked with reporting, on an annual basis, the community justice outcomes and improvements in their area – again with reference to the associated strategy and framework documents and, when complete, submit those annual reports to Community Justice Scotland.

This guidance, which underpins the reporting template, was produced as a response to views and opinions gathered by the Community Justice Scotland Improvement Team following the publication of the 2017-18 annual report.

Community Justice Scotland is committed to working in partnership with community justice partners and have designed the template and guidance to support local areas in reporting on their annual outcomes and improvements in a meaningful way that captures necessary data in an effective and efficient manner.

2. Statement of Assurance

The information submitted to Community Justice Scotland using this template is for the purpose of fulfilling the requirement under s27 of the Community Justice (Scotland) Act 2016 for Community Justice Scotland to produce a report on performance in relation to community justice outcomes across Scotland.

The data submitted using this template will be used for this reporting purpose only. In the report, local authority areas will not be specifically identified. However, Community Justice Partnerships should be aware that any information held by Community Justice Scotland is subject to statutory Freedom of Information obligations.



3. General principles of the template

The template is designed to capture a range of important data in a way that allows local partners to highlight key aspects of community justice activities, outcomes and improvements over the specified period without it being onerous or time/resource demanding.

Most of the template is self-explanatory and, where this is the case, there is little guidance required. In the sections that require more direction for completion, the text (in blue) will outline what is expected in terms of reporting.

It would be helpful if responses in each of the “evidence and data” boxes within section 4 of the template (“performance reporting”) is held to a maximum of 300 words to ensure the main points are captured. This allows for an efficient analysis by Community Justice Scotland on return. The use of bullet points in your answers is acceptable.

Where the template asks for evidence, a written response will suffice and there is no expectation that you send additional supporting documentation – if there are any aspects Community Justice Scotland is unclear on it will be our responsibility to request clarification where necessary.

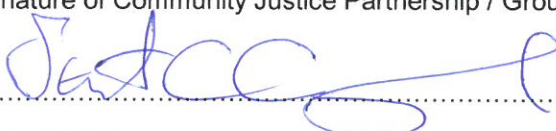
If any response or evidence requires details about people with lived experience (e.g. evidence in respect of someone’s life story) please **NO NOT** include any personal sensitive information (as outlined in Schedules 2 & 3 of the Data Protection Act 1998) as Community Justice Scotland does not require such information. If this is unavoidable then please ensure that the data is fully anonymised.

This is the second iteration of the template and guidance. It is anticipated that this template will remain largely unchanged for the reporting periods 2018-2019 and 2019-2020.



4. Template Completion Guide

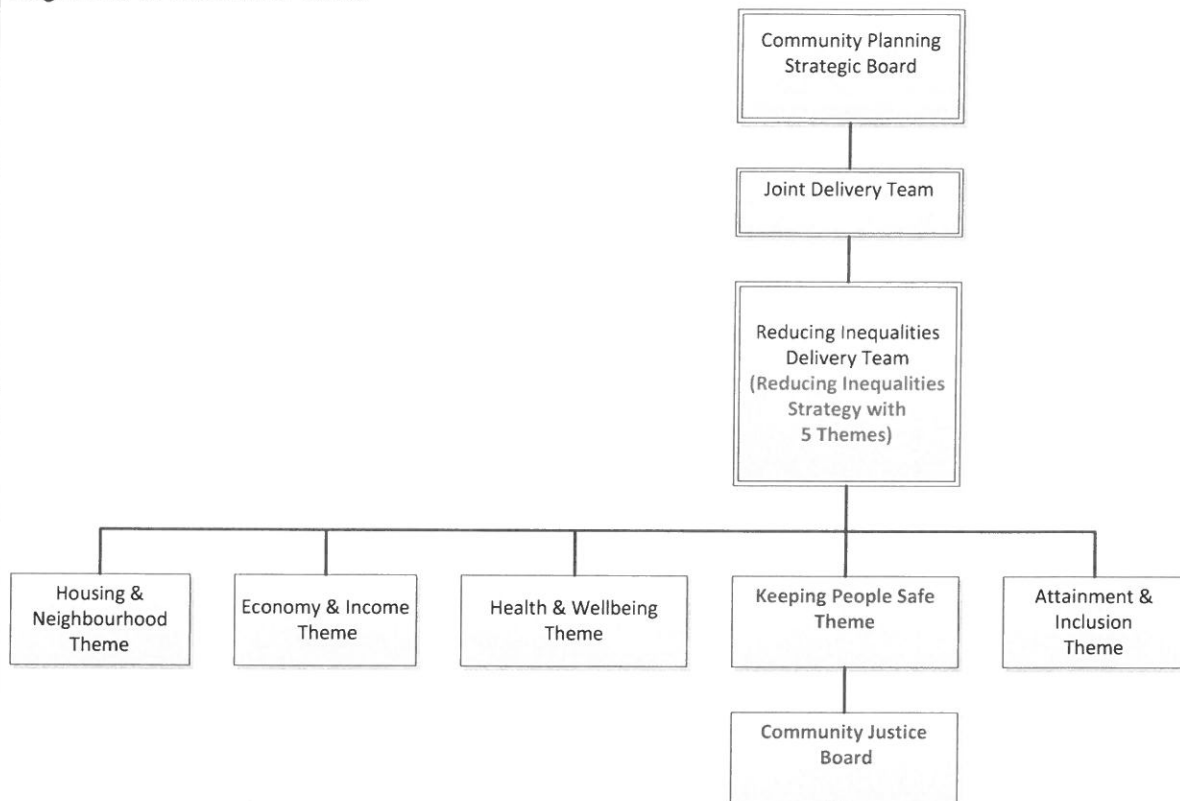
1. Community Justice Partnership / Group Details	
Community Justice Partnership / Group	Scottish Borders Community Justice Board
Community Justice Partnership Group Chair	Stuart Easingwood, Chief Social Work and Public Protection Officer/Interim Service Director Children and Young People
Community Justice Partnership / Group Co-ordinator	Graham Jones, Safer Communities & Community Justice Manager
Publication date of Community Justice Outcome Improvement Plan (CJOIP)	April 2017

2. Template Sign-off	
<p>The content of this annual report on community justice outcomes and improvements in our area has been agreed as accurate by the Community Justice Partnership / Group and has been shared with our Community Planning Partnership through our local accountability arrangements.</p>	
Signature of Community Justice Partnership / Group Chair :	Date :
	02/08/2019

3. Governance Arrangements
<p>Please outline below your current governance structure for the community justice arrangements in your area:</p> <p>The Scottish Borders has a Community Justice Board that meet every two months, this aligns under the Community Planning Partnership (CPP).</p> <p>While all statutory partners are copied into the agenda and minutes, there is no representation from COPFS or SCTS at Board meetings. The COPFS host a regional meeting in Edinburgh, the Scottish Borders participate.</p> <p>Locally representatives consist of;</p> <ul style="list-style-type: none"> • Scottish Borders Council (specifically CJSW, Youth Justice, Housing, Policy, CPP and Community Benefit managers), • The Scottish Fire and Rescue Service, • Police Scotland, • National Health Service, • Department of Work and Pensions, • Skills Development Scotland, • Scottish Prison Service, • Registered Social Landlords.



Alignment to end March 2019.



The Scottish Borders are in the process of strengthening Public Protection arrangements and broadening the identification of risk in the wider context of a whole family model. Both Community Justice and Criminal Justice Social Work, known locally as Justice Services, fall within these arrangements. It is anticipated that some future adjustment will occur around governance coupled with co-location of function. There are opportunities to improve the support provided to the families of those individuals who are imprisoned through this family centred approach.

While there has been dialogue through third sector interface points across the Scottish Borders this has not resulted in a regular seat at Board meetings. There is also a recognition that the mechanism for gaining lived experience needs to be formalised to either seek views or receive feedback. The Scottish Borders has a relatively low crime rate and corresponding prison / community sentence numbers. Rurality remains a key consideration when developing arrangements particularly when trying to commission services.

Since the last report Department of Work and Pensions, Registered Social Landlords and the council Community Benefits Officer have joined the Board.

4. Performance Reporting – National Outcomes

NATIONAL OUTCOME ONE

Communities improve their understanding and participation in community justice

Indicator	Reported?	Useful?	Evidence and Data (max 300 words per indicator)
Activities carried out to engage with 'communities' as well as other relevant constituencies	Yes	Yes	<p>Community Justice partners supported the Smart Justice Campaign through sharing on social media. Scottish Borders Council promoted the material using its social media platforms and shared the imagery among partners for them to distribute.</p> <p>8100 people were reached with 91 engagements through Council Facebook and Twitter accounts.</p> <p>Community Payback: Unpaid Work have promoted the service through articles published in the Council's newsletter SBScene and by delivering presentations to The Federation of Village Halls.</p>
Consultation with communities as part of community justice planning and service provision	Yes	Yes	<p>Members of the public can request the services of our unpaid work teams at any time. There is a contact form permanently available on the Scottish Borders Council web site with details of how to apply and access to an on line portal.</p> <p>During 2018/19 the Unpaid Work requests amounted to 60. Of this figure the types of activity consisted of;</p> <p>Pathwork: 20 Fencing: 7 Workshop Work: 23 Playground Equipment: 5 Groundworks: 5</p> <p>Requests came from;</p> <p>Elected Members: 1 Schools: 15 Ranger Service: 12 Neighbourhood Services: 16 Community Councils: 15 Mountain Rescue: 1</p> <p>Through responses to an Unpaid Work Beneficiary Feedback Form recipients comments were received following the completion of these projects, including, <i>"we have limited funding available, so it was great to be able to use the team to carry out work for us to convert our old garden into an accessible community resource."</i></p> <p>While it is predominantly communities benefiting from the Unpaid Work experience there is close dialogue between</p>

			all parties to ensure that relevant stakeholder needs are met, prior to and during the project.						
Participation in community justice, such as co-production and joint delivery	No	No	<p>Respondents to the Unpaid Work Beneficiary Feedback Form all rated the experience Excellent or Good.</p> <p>Work is undertaken in collaboration and at the request of the community. Feedback on perceptions of those involved in unpaid work also received positive comment, including, <i>"I didn't know much before, but the experience was very positive."</i></p> <p>Likewise those sentenced to Unpaid Work spoke favourably about the experience and support of the supervising staff. This was reflected in the recent review of Criminal Justice Social Work services by the Care Inspectorate.</p>						
Level of community awareness of / satisfaction with work undertaken as part of a CPO	Yes	Yes	<p>The Scottish Borders Household Survey 2018 had specific questions relating to Community Payback. Responses were given either through an electronic version or paper copy. The Local Citizens Panel and Learning Disability Service supported the process.</p> <p>Respondents were given a definition of Community Payback and asked to comment about their awareness of what the service provides. 53% of respondents said they have heard of Community Payback Orders while 47% have not. Of those that expressed an opinion 39% thought that Community Payback work has made a difference in the last year.</p> <p>Q18. Are you aware of the service provided by Community Payback?</p> <table border="1"> <tr> <td>Base</td> <td>899</td> </tr> <tr> <td>Yes</td> <td>53%</td> </tr> <tr> <td>No</td> <td>47%</td> </tr> </table> <p>As stated earlier Unpaid Work Beneficiary Feedback Forms are completed to confirm satisfaction with work undertaken and identify any areas for improvement.</p>	Base	899	Yes	53%	No	47%
Base	899								
Yes	53%								
No	47%								
Evidence from questions to be used in local surveys / citizens' panels and so on	No	No	Confusion regarding Criminal Justice and Community Justice prompted the use of the term Justice Service's in describing the various functions. This will become more relevant as the Scottish Borders begin to migrate resources into the new Public Protection structure of which Justice is a component. At this stage some additional questions may have greater relevance within the existing structure.						
Perceptions of the local crime data	Yes	Yes	The partnership use the information supplied in the Police Scotland Management Information Council Area Report: Quarter 4 2018/19. Crime in the Scottish						

		<p>Borders has risen from 3404 crimes in 2017/18 to 3704 crimes in 2018/19. Detections remain consistent at 49%. In part pro activity by the police has contributed to the increase.</p> <p>Issues around crime are discussed at the Police, Fire & Rescue and Safer Communities Board, meetings are held quarterly. Elected members and a number of stakeholders scrutinise police performance against the agreed Local Policing Plan for the area and links into the community plan.</p> <p>The Scottish Borders Household Survey 2018 had specific questions relating to crime and feeling safe. For example respondents reported;</p> <ul style="list-style-type: none"> • 94% said that they feel very/fairly safe alone in their home at night. 6% said that they feel very/a bit unsafe • 97% said that they feel very/fairly safe walking alone in their local area during the day; 3% said that they feel very/a bit unsafe walking alone in their local area during the day • 76% said that they feel very/fairly safe walking alone in their local area after dark while 24% said that they feel very/a bit unsafe • 52% said that they never experience people using or dealing drugs in their area, 8% said that they experience this frequently • 82% said that they rarely/never experience groups or individuals intimidating or harassing others. 15% said that they experience groups or individuals intimidating or harassing others frequently or occasionally • 24% said that vandalism/graffiti/damage to vehicles is a frequent/occasional occurrence in their area while 74% said that they rarely/never experience it • 86% said that people setting fires to cause damage is a rare/occasional occurrence in their local area; 10% said they rarely or never experience it • 73% said they rarely or never experience vandalism/graffiti/damage to property; 4% said they have frequent experience of it in their local area <p>Crime data is reported to the council Corporate Management Team meeting and Council Executive.</p>
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			Quarterly information is also freely available on the Police Scotland web pages. Importantly these reporting arrangements also explain the context of the crime figures and are often reported upon in local papers and other media sources.
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Other information relevant to National Outcome One

During 2017/18 the charity Recruit with Conviction (commissioned through the partnership) supported the raising of awareness around employment when convictions exist. Reflecting upon this initial piece of work and in recognition of the need for a case by case approach to employability the Council's Community Benefits Officer was brought onto the Community Justice Board. The purpose being to strengthen links between the Scottish Prison Service, employers and DWP. This is a new relationship which ideally will enable suitable individuals who have completed the Construction Skills Certification Scheme access a work experience opportunity. So far 5 have passed, 1 failed and 1 is working towards the test. The number of prisoners from the Scottish Borders is relatively small though covers the full spectrum of sentence. It is therefore important that arrangements have the ability to succeed through appropriate matching.

NATIONAL OUTCOME TWO
Partners plan and deliver services in a more strategic and collaborative way

Indicator	Reported?	Useful?	Evidence and Data (max 300 words per indicator)
Services are planned for and delivered in a strategic and collaborative way	Yes	Yes	<p>A partnership approach has been taken to comply with the Antisocial Behaviour (Scotland) Act 2004. Scottish Borders social housing stock is managed by a series of Registered Social Landlords. Joint policies and procedures ensure a consistent graduated approach when dealing with victims and perpetrators designed to temper behaviour and avoid a recourse to a legal remedy in court and possibly eviction.</p> <p>Victim Support are commissioned to provide an additional interface for those people affected by antisocial behaviour. During 2018/19 there were 86 referrals made.</p> <p>Scottish Borders Council and one of the Registered Social Landlords continue to collaborate in providing transition accommodation for young people. The purpose being to prevent homelessness by supporting them in learning to manage their own tenancy. This is offered on a person centred basis providing a recognised pathway from the initial use of a training flat, to a self-contained flat with 24 hour transition worker support, to independent tenancy. The level of support is adjusted to meet the specific needs of the young person. During 2018/19 5 young people benefitted from the long term use of one of the 4 supported flats and 15 different young people made use of the training flat during 245 day and evening stays. These young people are preparing to leave care.</p> <p>The Scottish Court Service schedule domestic abuse cases on specific days at Selkirk and Jedburgh courts enabling the Domestic Abuse Court Advocate the opportunity to support victims through the court process and contribute relevant information, during</p>



			2018/19 there were 145 referrals through this interface.
Partners have leveraged resources for community justice	Yes	Yes	<p>Scottish Borders Council have signed up to the Scottish Prison Service Data Sharing Agreement facilitating the flow of admission and release information to Social Work and Housing staff. The next stage in this process is to develop the necessary information sharing arrangements with agreed consent.</p> <p>SFRS have been delivering a Fire Skills Employability award within Polmont Young Offenders Institute for several years now. This caters for offenders aged between 16-23 years of age from across Scotland, including Scottish Borders. The course provides practical skills including, CPR, fire service related activity and aims to improve self-confidence, esteem, whilst ultimately reducing the chances of re-offending and increasing employability opportunities for the student. Evaluations have highlighted the success of this programme and the impact it has had for those individuals participating, 4 courses of 8 students.</p> <p>Locally SFRS, work with various youth groups to achieve the same outcome via a partnership approach, 6 courses of 8 students, 48 participants during 2018/19.</p> <p>To improve the approach to early intervention and prevention in cases of antisocial behaviour 13 sessions were held early in 2019 attracting 138 participants from a range of organisations. The duties, and restrictions that can apply coupled with the legal framework was discussed and need for a consistent approach, the Mediation Service and Victim Support also participated. Individuals with chaotic lifestyles often feature when antisocial behaviour is reported.</p>
Development of community justice workforce to work effectively across organisational/professional/geographical boundaries	Yes	Yes	Police Scotland commissioned Safe Lives to deliver the Domestic Abuse Matters Programme to all front line police officers up to Chief Inspector rank. Members of the Council based Domestic Abuse Service have partnered in this training consortia. This is a one day course and will take in excess of 18 months to conclude. Local staff are delivering the training across Scotland.
Partners illustrate effective engagement and collaborative partnership working with the authorities responsible for the delivery of MAPPA	Yes	Yes	There is an established Offender Management Committee (OMC) forming part of the Scottish Borders MAPPA arrangements. Statutory partners participate ensuring that there is compliance with national guidance. The Chief Social Work Officer chairs both the OMC and Community Justice Board. Operational and strategic matters are progressed through formal structures.

Other information relevant to National Outcome Two

Scottish Borders Council fund a police Community Action Team tasked through a cross party Councillor/Officer Oversight Group which meets monthly. Analysis is used to underpin activity aimed at prevention and reducing offending or the causation factors such as alcohol and drugs. Elected members also participate as community representatives leading on constituency matters. Up to end of March 2019 there have been in excess of 130 specific tasks. A second team is being established during 2019.

NATIONAL OUTCOME THREE

People have better access to the services that they require, including welfare, health and wellbeing, housing and employability

Indicator	Reported?	Useful?	Evidence and Data (max 300 words per indicator)									
Partners have identified and are overcoming structural barriers for people accessing services	KPI's available from Sept 2019.	Yes	<p>Based on feedback and intelligence from multi-agency partners Borders Alcohol and Drug Partnership (ADP) have commissioned a new Assertive Engagement Service to improve access and retention.</p> <p>In response to an increase in drug related deaths Justice Services and a fixed-site needle exchange conducted a survey with service users into barriers to access which led to changes in staff training and new communications. A number of sites are available across the Scottish Borders who offer injecting equipment provision and safe disposal of equipment.</p> <p>Momentum Scotland have been commissioned to deliver the Fair Start Programme in the Scottish Borders aimed at adults who are struggling to find employment. In addition to employability skills there are sessions on self-esteem, coping with stress, health and communication. Representatives are present within the Job Centre each week and referrals can be made by the Department of Work and Pensions Work Coaches. While this is a voluntary scheme it is open to people in the justice system.</p>									
Existence of joint-working arrangements such as processes / protocols to ensure access to services to address underlying needs	Yes	Yes	<p>Scottish Prison Service SHORE (housing) standards have been adopted and 4 Square commissioned to support people at risk of losing a tenancy or falling into rent arrears.</p> <p>Funding of Right Track (employability) through European income is continuing. Staff are currently on extended contracts as the initial funding expired in December 2018. Right Track is embedded within the Unpaid Work induction and Women's Hub service. Referrals are also received from Justice social workers for individuals subject to a statutory order and who require/wish for employment support.</p> <p>Treatment waiting time for addiction services have improved. Achievement rates are outlined below.</p> <table border="1"> <thead> <tr> <th></th> <th>2017/18</th> <th>2018/19</th> </tr> </thead> <tbody> <tr> <td>Addaction</td> <td>89%</td> <td>95%</td> </tr> <tr> <td>Borders Addiction Service</td> <td>88%</td> <td>100%</td> </tr> </tbody> </table>		2017/18	2018/19	Addaction	89%	95%	Borders Addiction Service	88%	100%
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			<p>This is mirrored in the Alcohol Brief Intervention (ABI) figures.</p> <table border="1"> <tr> <td></td> <td>2017/18</td> <td>2018/19</td> </tr> <tr> <td>ABI</td> <td>168</td> <td>173</td> </tr> </table>		2017/18	2018/19	ABI	168	173
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Initiatives to facilitate access to services	Yes	Yes	<p>Part of the role of the new ADP Assertive Engagement Service is to engage with key agencies, including Justice services, to raise awareness of barriers to access and reduce stigma. This builds upon existing ADP services and referral processes in custody facilities and important interface points.</p> <p>Access to suitable housing is a key part of Community Justice. Rapid Rehousing is an element of a whole-system approach whereby the responsibility for tackling homelessness lies not just with Local Authorities but with housing providers, Health and Social Care Partnerships and the broad range of organisations that provide support. Housing First is a key component. Housing First provides general settled housing as a first response for people with complex needs, recognising that a safe and secure home is the best base for recovery, and offers personalised, open-ended, flexible support for people to end their experience of homelessness and address wider needs.</p> <p>Development of the Scottish Borders Rapid Rehousing Transition (RRTP) Plan has been led by the Borders Homelessness and Health Strategic Partnership and has included consultation with key partners including the Borders Housing Alliance and the Health and Social Care Integration Strategic Planning Group. As required, a 'first iteration' RRTP was submitted to the Scottish Government during December 2018' and further work has since been done to complete this activity.</p>						
Speed of access to mental health services	No	Yes	<p>There are a number of services available in the Scottish Borders for persons who have mental illness or mental health problems:</p> <ul style="list-style-type: none"> • Inpatient Psychiatric Unit • Community Mental Health Teams • Mental Health Social Work and Mental Health Officer Service • Mental Health rehabilitation services • Psychological Services • Mental Health Crisis Service • Day services <p>Generally these service are accessed via a GP referral. The NHS also promotes <i>Six ways to be well in the Scottish Borders</i> as a means of self-help and promotion of emotional support helplines.</p> <p>In addition, housing support can be accessed through Penumbra and Scottish Association for Mental Health (SAMH).</p> <p>The Mental Health Strategy: Scottish Borders (Scottish Borders Health & Social Care Partnership 2017) set out</p>						

			<p>the framework for the delivery of activities and services designed to improve Mental Health of all age groups. The Scottish Borders Mental Health Services Integrated Care Pathway (Adult) forms part of a wider programme of integration across a range of Health & Social Care Services mapping a tiered care pathway showing availability for different levels of need.</p> <p>This is available to individuals in the justice system.</p>																		
<p>% of people released from a custodial sentence :</p> <p>a) registered with a GP</p> <p>b) have suitable accommodation</p> <p>c) have had a benefits eligibility check</p>	Yes	Yes	<p>Of a cohort of 19 who accepted Scottish Prison Service Throughcare Support, 17 presented as homeless in 2017/18 compared to 11 in 2018/19.</p> <p>Among this number 15 reported having an existing bank account, 3 applied for an account and 1 declined.</p> <p>The number already registered with a General Practitioner was 17 with 2 being unsure whether they had been registered or not.</p> <p>The majority of persons leaving custody received Employment and Support Allowance (ESA) or Job Seekers Allowance (JSA) with the number receiving Universal Credit (UC) beginning to show an upward trend.</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th colspan="3">2018/19</th> </tr> <tr> <th>ESA</th> <th>JSA</th> <th>UC</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">6</td> <td style="text-align: center;">6</td> <td style="text-align: center;">7</td> </tr> </tbody> </table> <p>The Scottish Borders Council Homeless Service is the interface point for people leaving prison who have no fixed address. Details and outcomes are recorded below.</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th></th> <th>17/18 (as at 24.06.19)</th> <th>18/19 (as at 24.06.19)</th> </tr> </thead> <tbody> <tr> <td>No of statutory applications where the applicants last settled address is recorded as Prison</td> <td style="text-align: center;">32</td> <td style="text-align: center;">28</td> </tr> <tr> <td>Outcomes of these presentations</td> <td> RSL tenancy = 11 Custody = 14 Lost Contact = 3 Private rented = 1 Moved out of area = 1 </td> <td> RSL tenancy = 7 Custody = 6 Lost Contact = 6 Case currently open = 8 Previous RSL tenancy reinstated = 1 </td> </tr> </tbody> </table>	2018/19			ESA	JSA	UC	6	6	7		17/18 (as at 24.06.19)	18/19 (as at 24.06.19)	No of statutory applications where the applicants last settled address is recorded as Prison	32	28	Outcomes of these presentations	RSL tenancy = 11 Custody = 14 Lost Contact = 3 Private rented = 1 Moved out of area = 1	RSL tenancy = 7 Custody = 6 Lost Contact = 6 Case currently open = 8 Previous RSL tenancy reinstated = 1
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			Other Known = 1 Case currently open = 1
Targeted interventions have been tailored for and with an individual and had a successful impact on their risk of further offending	Yes	Yes	<p>Statutory justice services use the LSCMI assessment tool to understand risk and need. This enables interventions to be tailored to the individual, utilising the wall of recidivism information. Statutory CPO reviews facilitate a co-facilitated review process and assist to gauge the impact of interventions on behavioural and thought processes.</p> <p>Specialist programmes including the Caledonian Programme and Moving Forward : Making Changes are identified utilising offence specific assessment tools, including SARA, RM2K, and Stable and Acute.</p>
Other information relevant to National Outcome Three			

NATIONAL OUTCOME FOUR
Effective interventions are delivered to prevent and reduce the risk of further offending

Indicator	Reported?	Useful?	Evidence and Data (max 300 words per indicator)
Use of 'other activities requirements' in CPOs	Yes	Yes	<p>Right Track employment support is funded by European Social Fund grant funding.</p> <p>Borders Alcohol and Drugs Partnership (ADP) The Justice Service seeks to undertake Alcohol Brief Intervention (ABI) screening with all service users. This generates self-awareness and provides opportunities for referral onto support services. Participation with substance support services are</p>



			<p>considered to be an appropriate use of Other Activity hours.</p> <p>ReConnect this women's service provides a 12 week group work programme for women who are at risk of offending and/or women who have a number of complex social, emotional and psychological needs. The programme is utilised for all women subject to CPO.</p> <p>The Healthy Living Network : Greenhouse Project : is a collaboration between NHS Borders Healthy Living Network partnership and the Unpaid Work Service. The project provides opportunities for individuals on CPO with an UPW and or Other Activity Requirement to be involved in a growing project. The produce is used by the HLN team to deliver cooking groups and distribute fresh produce to local communities, service users and their families through active learning cookery workshops.</p> <p>Increased numbers of Community Safety workshops delivered by Scottish Fire and Rescue, are being delivered through the Reconnect programme and Unpaid Work.</p>
Effective risk management for public protection	Yes	Yes	<p>Compliance with the requirements of MAPPA follow national guidance.</p> <p>The recent Justice Inspection graded "the Assessing and Responding to risk and need" as "GOOD". Stating "Overall, the quality of assessment of risk and needs was strong". The service effectively utilises LSCMI and other offence specific risk assessment tools, including SARA, Stable and Acute, RM2K and Caledonian Project.</p> <p>Support provided through participation in delivery of the Domestic Abuse Matters Programme to all front line police officers up to Chief Inspector rank.</p> <p>Locally domestic abuse services have run sessions 3 on Understanding Domestic Abuse in particular its nature and context, impact and barriers to reporting and service response. They have also led on Domestic Abuse Stalking and Honour Based Violence and the use of the risk indicator checklist.</p>
Quality of CPOs and DTTOs	Yes	Yes	<p>Between November 2018 and January 2019 the Care Inspectorate inspected Council Justice services. Operational practice and relationships with staff was seen as a strength. In particular Reconnect providing a positive experience of help and support; CPO providing strong; respectful, consistent relationships and well supported access to services; the approach taken through supervision to address risks and needs associated with offending behaviour extending to issues of housing and employability; quality of the assessment of risk and need. Areas for improvement focussed upon governance and process.</p>

<p>Reduced use of custodial sentences and remand :</p> <p>a) Balance between community sentences relative to short custodial sentences under one year</p> <p>b) Proportion of people appearing from custody who are remanded</p>	<p>Yes</p>	<p>Yes</p>	<p>Information obtained from Scottish Government Analytical Services.</p> <p>Convictions by Penalty & Percentage</p> <p>Custody 2017/18 - 104 2018/19 - not supplied</p> <p>Community Sentence 2017/18 - 198 2018/19 - not supplied</p> <p>Financial Penalty 2017/18 - 636 2018/19 - not supplied</p> <p>Other 2017/18 - 117 2018/19 - not supplied</p> <p>CJSW Reports 2017/18 - 363 2018/19 - 210</p> <p>CPO Total CPO 2017/18 – 224 (234 with programme) 2018/19 – 206 (212 with programme)</p> <p>CPO Supervision 2017/18 - 52 2018/19 - 41</p> <p>CPO Level 1 2017/18 - 77 2018/19 - 85</p> <p>CPO Level 1 plus Supervision 2017/18 - 15 2018/19 - 13</p> <p>CPO Level 2 2017/18 - 40 2018/19 - 31</p> <p>CPO Level 2 plus Supervision 2017/18 - 40 2018/19 - 36</p> <p>DTTO 2017/18 - 9 2018/19 - 9</p>
<p>The delivery of interventions targeted at problem drug and alcohol use [NHS Local Delivery Plan (LDP) Standard]</p>	<p>Yes</p>	<p>Yes</p>	<p>Alcohol screening and brief interventions are performed in Social Work Justice Service and Custody Suite. In 2018/19 78 and 330 alcohol brief interventions were delivered respectively.</p>

<p>Number of Police Recorded Warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences (including CPOs, DTTOs and RLOs)</p>	<p>Yes</p>	<p>Yes</p>	<p>Information obtained from Scottish Government Analytical services. All Police Disposals 2017/18 - 462 2018/19 - Only available divisionally</p> <p>Recorded Police Warnings 2017/18 - 376 2018/19 - Only available divisionally</p> <p>All COPFS Disposals Fixed Penalty 2018/19 - 201</p> <p>Fiscal Fine 2017/18 - 75 2018/19 - 139</p> <p>Fiscal Fine & Compensation 2017/18 - 9 2018/19 - 7</p> <p>Fiscal Compensation 2017/18 - 6 2018/19 - 0</p> <p>Court Proceedings 2018/19</p> <p>Solumn - 126 Summary - 1106 Justice of the Peace - 644</p> <p>Total Proceeded to Court (Convicted) 2017/18 - 155 2018/19 - not supplied</p>
<p>Number of short-term sentences under one year</p>			<p>Monthly prisoner numbers are provided by the Scottish Prison Service though they categorise across different time periods.</p>

Other information relevant to National Outcome Four

Early Effective Intervention (EEI) screening meeting aims to divert young people away from Court through diversionary measures from partner agencies including Skills Development Scotland, Quarriers Borders Resilience for Wellbeing Service and direct referrals to Youth Justice. In 2016/17 a total of 17 16-18 year olds were discussed at EEI this increased to 24 in the fiscal year 2018/19.

A total of 39 referrals have been made to the Offence Resolution Programme, an early intervention programme for 8+ to divert young people away from referrals to Scottish Children's Reporter Administration. Of the 39 referrals received 6 of these were re referrals following a further offence. The programme is based upon Restorative Justice in which victims and perpetrators meet in a controlled environment to discuss the motivation and effect of the crime.

The Mentors in Violence Prevention has been introduced to 5 secondary schools in the Scottish Borders, plans are underway to include the remaining 4.

SFRS continue to work closely with the education system and youth groups within Scottish Borders. The *Fire Skills programme* has been delivered to selected secondary schools within the area. This has provided those participating with skills relating to communication and team building, whilst also

enhancing confidence and self-esteem. It is hoped that this experience will assist individuals with acquiring life experience skills and support their journey to employment and a positive destination. SFRS are currently working on a Cadet programme which will build upon the aforementioned, with the potential to provide a career pathway into the Fire Rescue system.

SFRS have delivered fire safety talks to individuals on CPO, 20 individuals have participated over two sessions.

The Licensing Board has 5 objectives, prevent crime and disorder, securing public safety, protect and improve public health, prevent public nuisance, protect children and young people from harm. At the present time the Scottish Borders does not have a byelaw prohibiting the consumption of alcohol in designated public places. A consultation has been held and is being assessed with a view to confirming the appetite for the introduction of restrictions. There are a number of cultural and sporting events which attract the consumption of alcohol.



NATIONAL OUTCOME FIVE

Life chances are improved through needs, including health, financial inclusion, housing and safety, being addressed

Indicator	Reported?	Useful?	Evidence and Data (max 300 words per indicator)																
Individuals have made progress against the outcome	Yes	Yes	<p>Criminal Justice Social Work offer a voluntary throughcare service in addition to the statutory function. In the main contact relates to assistance with financial matters.</p> <p>Criminal Justice Social Work</p> <table border="1" data-bbox="762 501 1455 566"> <thead> <tr> <th data-bbox="884 501 984 530">2017/18</th> <th data-bbox="1230 501 1331 530">2018/19</th> </tr> </thead> <tbody> <tr> <td data-bbox="916 533 952 562">28</td> <td data-bbox="1262 533 1299 562">12</td> </tr> </tbody> </table> <p>Scottish Prison Service Throughcare Support officers are active in the Scottish Borders.</p> <p>This is a voluntary service available to those individuals who do not meet the qualifying criteria for Statutory Throughcare provided by Criminal Justice Social Work Staff.</p> <p>Scottish Prison Service</p> <table border="1" data-bbox="756 871 1449 967"> <thead> <tr> <th colspan="2" data-bbox="879 871 979 900">2017/18</th> <th colspan="2" data-bbox="1225 871 1326 900">2018/19</th> </tr> <tr> <th data-bbox="794 902 879 931">Female</th> <th data-bbox="984 902 1069 931">Male</th> <th data-bbox="1139 902 1224 931">Female</th> <th data-bbox="1326 902 1410 931">Male</th> </tr> </thead> <tbody> <tr> <td data-bbox="831 934 852 963">2</td> <td data-bbox="995 934 1032 963">24</td> <td data-bbox="1176 934 1197 963">2</td> <td data-bbox="1353 934 1390 963">17</td> </tr> </tbody> </table> <p>Of those being released during 2018/19 7 had a referral made to alcohol services and 8 for drug services.</p> <p>The Scottish Borders Council Financial Inclusion Team are available to assist customers with benefit claims. Customer Advice & Support Service staff have a clear process map to follow ensuring enquiries are appropriately dealt with given the different benefit types.</p> <p>Right Track is a European Social Fund project that specifically works with people that have a criminal conviction within the Scottish Borders who face barriers re-engaging with the labour market.</p> <p>Right Track uses the Employability Pipeline model which has 5 stages.</p> <ul style="list-style-type: none"> ▪ Stage 1 – Engaging client, complete a criteria check, complete registration and assessment of needs, complete Initial Action Plan. (Not job ready) ▪ Stage 2 – Further assessment of initial needs of client and reducing and removing personal barriers (disclosing convictions, budgeting and benefits support, confidence building, sign-posting to appropriate support services). (Not job ready) ▪ Stage 3 – Employability skills development, CV building, work experience, volunteering, training and educational progress, self-employment and enterprise support and information. (Job ready) ▪ Stage 4 – Job search, Job matching and brokering, specific careers information advice and 	2017/18	2018/19	28	12	2017/18		2018/19		Female	Male	Female	Male	2	24	2	17
2017/18	2018/19																		
28	12																		
2017/18		2018/19																	
Female	Male	Female	Male																
2	24	2	17																

guidance, Interview skills, self-employment and enterprise support. (Job ready)

- Stage 5 – In work support, debt and money advice, in work benefits, occupational health, skills development, well-being support, understanding pensions, NI and Tax. (In work)

Clients come to Right Track through the following channels:

- Women's ReConnect group as a referral from worker or as a self-referral
- Unpaid Work Inductions as a self-referral
- Referrals from Criminal Justice Social Work and other organisations

Cases closed

FTA/no contact	30
No longer wants RT	7
In custody	6
ESF funding conflict	2
Moved out of Area	2
Health Issues	3
Further Education	3
Planned Exit Stage 3	1
Planned Exit Stage 5	1
Total	<u>55</u>

Active clients between April 2018 – March 2019

Actively worked with 67 clients during this period and were successful in the following outcomes.

Stage 2 Outcomes	No. of clients
Supporting positive disclosures	26
Confidence building	3
Health and wellbeing	1
Careers profiling and information	24
Benefits and budgeting support	26
Educational information	16
Support to attend appointments/ meet agencies	6
Housing/homelessness support	3
Communication	1
Sign-posting/ referrals to other agencies	13
Stage 3 Outcomes	No. of clients
Vocational training completed	10
Employability Skills CV building-8, Application skills-15 and Interview Skills-12	35
Further Education	2
Volunteering	6
Stage 4 Outcomes	No. of clients
Job Search support	28
Specific Interview Skills	8
Specific Application support	25



			Stage 5 Outcomes	No. of clients
			Successfully Employed	5
			In work support	2
<p>Distress Brief Intervention (DBI) has been rolled out across the four keys areas identified within the Government pilot project of Police, Ambulance, A&E & Primary Care settings. All Police officers within Scottish Borders (with the exception of recent probationers where a plan is in place to train) have been trained in level 1 response and until recently were the main referral source. In addition to the services identified, staff across addictions services, crisis team, Emergency Duty Social Work Team and a range of community based services are also trained and able to access the DBI intervention. Borders population represents 10.7% of the total population served by DBI, between October 2017 and April 2019 a total of 467 referrals had been received by the Borders service which represents 14% of the total referrals across Scotland. From 31st May 2019, the service will extend to provide support to anyone over the age of 16.</p> <p>During 2018/19 Police Scotland made 144 referrals to the Scottish Association for Mental Health for follow up support. This approach is being extended to include 16 and 17 year olds.</p> <p>A Scottish Borders Guide 'a multi-agency approach to working with young people at risk of self-harm and suicide has been published which recognises the risk factors including offending behaviour, substance misuse and Adverse Childhood Experiences. This has been a joint publication between NHS Borders and Scottish Borders Council.</p>				
Other information relevant to National Outcome Five				
<p>Through the Scottish Borders Children and Young Persons Leadership Group the Quarriers Resilience for Wellbeing Service has been commissioned to provide capacity for early intervention and prevention with young people to improve emotional wellbeing. During Oct 18-Mar 19, the service received 362 new referrals, the majority for 13-16 year olds, and during this time worked with 455 young people. Referrals included those from GPs, Borders College, school (the greatest number) and self-referrals. The wellbeing outcomes assessed showed improvement across all dimensions for young people supported.</p> <p>Also commissioned is the The Children 1st Abuse Trauma and Recovery service. The service recognises that children and young people who have experienced abuse, trauma and loss have wide ranging needs and therefore the support provided is not time limited. Some will find that they achieve their agreed aims within 6 months of support, for others they need support for 12 months or longer. In the first 6 months 48 referrals were received.</p> <p>Engagement rates are very high and the number of young people who withdraw prior to completing planned support continues to be very low. The service uses a range of creative techniques to develop a relationship with the child or young person in the therapeutic work undertaken, so that they can reflect on their emotions, find appropriate ways to express themselves and be supported to recover.</p>				



NATIONAL OUTCOME SIX

People develop positive relationships and more opportunities to participate and contribute through education, employment and leisure activities

Indicator	Reported?	Useful?	Evidence and Data (max 300 words per indicator)
Individuals have made progress against the outcome	Yes	Yes	Right Track which is outlined in national outcome 5 provides

Other information relevant to National Outcome Six

In response to a Community Justice recommendation a representative from Youth Justice attends the Community Justice Board. Initially this was in response to the Scottish Governments commitment to reinvigorate the Whole Systems Approach (WSA) to youth justice. At the time of writing, the council is in the latter stages of recruiting a coordinator. Initial work has been progressed to improve links to the Scottish Fire and Rescue Service 'Fireskills' programme to those young people involved with youth justice. A lesson plan has been developed by Youth Justice staff for delivery in schools to S2 pupils covering the topic of disclosure of charges and convictions and the long term consequences this can have. Direct contact is made with 16 and 17 year olds to explain GDPR and consent to share their information as part of the EEI process. It has been recognised that a number of 16 and 17 year olds charged with crimes lead to court proceedings and conviction after their 18th birthday. It has been identified that procedural offending through breach of bail has occurred and a recommendation that Youth Justice staff signpost and advise this cohort to prevent such occurrences.

Fire related antisocial behaviour places a significant demand on the resources of the SFRS, other public services and communities. These acts include deliberate fire setting, malicious actuation of fire alarm systems, hoax calls, hydrant abuse and attacks on personnel. In addition to our Fire Skills programme, SFRS work in partnership to deliver a Firesetter Intervention and Re-education Scheme (FIREs). Through a programme of targeted interventions SFRS FIREs offer a flexible approach to assist in the education of those who demonstrate an unsafe or concerning interest in fire. SFRS have delivered several such interventions which have been successful in deterring further acts of malicious fire setting and other forms of anti-social behaviour. The programme encourages individuals to reflect upon their actions and consider the consequences for themselves and others they put at risk as a result of their behaviour.

NATIONAL OUTCOME SEVEN

Individuals' resilience and capacity for change and self-management are enhanced

Indicator	Reported?	Useful?	Evidence and Data (max 300 words per indicator)
Individuals have made progress against the outcome	Yes	Yes	<p>The Alcohol and Drugs Partnership use the star outcomes tool and confirmed the following: During 2018-19 6 service users self-identified as having a score of 6 or below in relation to the 'offending' indicator on the Star Outcome tool. An individual who had no issues with offending would score a 10, i.e. higher scores reflect higher outcomes. For these 6 people the average score on first assessment was 4.3. At the most recent follow-up completed for those clients the average score was 5.5. An improvement was noted in 4 clients; one person's score was unchanged and one person's deteriorated.</p> <p>CJSW Voluntary Throughcare 2017/18 - 9 2018/19 - 9</p>

		<p>Scottish Borders Rape Crisis Centre have been participating in The Sexual Violence Prevention project, a Rape Crisis Scotland National Project.</p> <p>The project is a series of educational workshops aimed at 11-25 year olds. These workshops can take place in schools, colleges, universities, youth groups or any other youth setting. This project aims to ensure young people have access to a safe space and sound information to help them develop the skills to negotiate consent and healthy sexual relationships, therefore challenging and changing negative and victim-blaming attitudes towards sexual violence and other forms of gender based violence. The long-term aim is to see a reduction in sexual violence and gender based violence.</p> <p>During 2018/19 149 sessions were held involving over 1500 pupils from across the 9 high schools in the Scottish Borders.</p> <p>The Scottish Fire Rescue Home Fire Safety Visit (HFSV) programme has been instrumental in identifying persons that are at greatest risk from fire. This has been achieved via extensive advertising and community engagement with SFRS local operational staff, maximising opportunities to assist those most vulnerable. This could not be achieved without assistance from partners, including the Local Authority, NHS, Police Scotland and several Third Sector organisations to raise staff awareness of fire risk in the home. Frontline staff are then able to recognise risk and refer individuals to the SFRS. This is part of scheduled training sessions under the Scottish Borders Public Protection training arrangement. SFRS have also been carrying out Falls Assessments, this initiative has been incorporated into our HFSV and has been very successful in assisting our partners identifying those at risk of falls within SB. Given there is an increased number of older people in the justice system the relevance has increased significance.</p> <p>During 2018/19 15 referrals were made to the Shine Mentoring Service, locally this is delivered through Apex a SACRO partner. Women are provided with practical and emotional support over a six month period.</p>
Other information relevant to National Outcome Seven		



5. Priority Areas of Focus

The Scottish Borders continue to focus on the National Outcomes and have used these as the basis to identify activity necessary to develop arrangements locally. During 2018 a Safer Communities, Crime and Gender Based Strategic Assessments were completed. This has helped to inform the strengths and needs assessment development for the next Scottish Borders Plan.

Work around the SHORE housing standards, availability of employment service, addictions and mental health have all made progress.

The partnership has recognised areas for improvement and taken steps to bring additional expertise on to the Board, beyond those classified as statutory partners.

A range of partners and respective disciplines have been working towards the establishment of a family focussed Public Protection Unit. The planning and process elements have concluded and the partnership has entered the implementation phase.

6. Case Studies

7. Challenges

Rurality has and continues to be a significant factor in the delivery of services whether statutory or commissioned, including accessibility. The prison population is low, spread across the prison estate and comes from towns across the Scottish Borders. The majority of Scottish Borders prisoners are in HMP Edinburgh.

Access to a regular complete data set would help to understand changes in the justice journey and impact on altering behaviour.

We recognise that a formalised input to the Board by the Third Sector would strengthen opportunities and this requires to be re visited, there are already a number of interface points with differing requirements.

We recognise the importance of lived experience both in relation to the convicted person but also understanding the wider family consequences for people living in the Borders.

Strengthening the governance around Criminal Justice Social Work should be resolved within the Public Protection business area.

8. Additional Information

While there is local work to improve access and broaden service availability an improved understanding of national commissioning and how that reflects across local areas would be helpful in identifying gaps within local provision creating synergy within both parts.

