



# Scotland's People Local Authority Tables

## Internet

### Scottish Borders (2019) compared to Scotland (2019)

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**Table 7.1: Households with home internet access by year**

Column percentages, Households

**Scottish Borders**

Internet Access	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
Yes	47	42	43	53	58	57	61	66	*	71	82	77	79	79	81	88	90
No	53	58	57	47	42	43	39	34	*	29	18	23	21	20	19	12	10
Don't know	-	-	-	-	-	-	0	-	*	-	-	-	-	1	-	-	-
All	100	100	100	100	100	100	100	100	*	100	100	100	100	100	100	100	100
Base	320	340	330	340	260	210	230	230	*	90	80	80	70	80	70	70	60

■ Significantly greater than Scotland ■ Significantly lower than Scotland

**Scotland**

Internet Access	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
Yes	42	45	49	53	58	62	65	69	73	76	78	80	80	82	85	87	88
No	58	55	51	47	42	38	35	31	27	24	22	20	20	17	15	13	12
Don't know	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
All	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Base	14880	15940	15390	15620	11330	10370	11040	10310	10780	3420	3470	3380	3270	3390	3190	2870	2990

■ Significantly greater than Scottish Borders ■ Significantly lower than Scottish Borders

**Table 7.2: Households with home internet access by net annual household income**

Column percentages, Households

High level estimates by Local Authority are provided in Table 7.1

Scottish Borders, 2019

There is no data to show for this table within the specified parameters.

Scotland, 2019

There is no data to show for this table within the specified parameters, or there is no data to compare with.

**Table 7.3: Households with home internet access by year and net annual household income**

Column percentages, Households

High level estimates by Local Authority are provided in Table 7.1

**Scottish Borders**

There is no data to show for this table within the specified parameters.

**Scotland**

There is no data to show for this table within the specified parameters, or there is no data to compare with.

**Table 7.4: Households with home internet access by SIMD and year**

Column percentages, Households

High level estimates by Local Authority are provided in Table 7.1

Scottish Borders

There is no data to show for this table within the specified parameters.

Scotland

There is no data to show for this table within the specified parameters, or there is no data to compare with.

**Table 7.5: Households with home internet access by tenure**

Column percentages, Households

High level estimates by Local Authority are provided in Table 7.1

Scottish Borders, 2019

There is no data to show for this table within the specified parameters.

Scotland, 2019

There is no data to show for this table within the specified parameters, or there is no data to compare with.

**Table 7.6: Households with home internet access by Urban Rural classification**

Column percentages, Households

High level estimates by Local Authority are provided in Table 7.1

Scottish Borders, 2019

There is no data to show for this table within the specified parameters.

Scotland, 2019

There is no data to show for this table within the specified parameters, or there is no data to compare with.



**Table 7.7a: Use of internet over time**

Column percentages, Adults

**Scottish Borders**

	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
Internet user	65	64	67	69	*	81	82	83	82	81	82	88	87
Does not use	35	36	33	31	*	19	18	17	18	19	18	12	13
All	100	100	100	100	*	100	100	100	100	100	100	100	100
Base	280	260	280	260	*	130	110	120	100	110	110	100	100

■ Significantly greater than Scotland ■ Significantly lower than Scotland

**Scotland**

	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
Internet user	65	68	71	74	76	78	80	82	82	84	86	87	88
Does not use	35	32	29	26	24	22	20	18	18	16	14	13	12
All	100	100	100	100	100	100	100	100	100	100	100	100	100
Base	12240	12370	12540	12440	12890	4840	4890	4790	4620	4710	4630	4360	4490

■ Significantly greater than Scottish Borders ■ Significantly lower than Scottish Borders

**Table 7.7b: Use of internet over time and by age**

**Column percentages, Adults**

**Base numbers prevent breakdown by age at local authority level**

**Scottish Borders**

**There is no data to show for this table within the specified parameters.**

**Scotland**

**There is no data to show for this table within the specified parameters, or there is no data to compare with.**

**Table 7.8: Use of internet by age**

**Column percentages, Adults**

**High level estimates by Local Authority are provided in Table 7.7**

**Scottish Borders, 2019**

**There is no data to show for this table within the specified parameters.**

**Scotland, 2019**

**There is no data to show for this table within the specified parameters, or there is no data to compare with.**

**Table 7.9: Use of the internet by long-term physical/mental health condition and age**

**Column percentages, Adults**

**High level estimates by Local Authority are provided in Table 7.7**

**Scottish Borders, 2019**

**There is no data to show for this table within the specified parameters.**

**Scotland, 2019**

**There is no data to show for this table within the specified parameters, or there is no data to compare with.**

**Table 7.10: Use of the internet by net annual household income**

**Column percentages, Adults**

**High level estimates by Local Authority are provided in Table 7.7**

**Scottish Borders, 2019**

**There is no data to show for this table within the specified parameters.**

**Scotland, 2019**

**There is no data to show for this table within the specified parameters, or there is no data to compare with.**

**Table 7.11: Use of the internet by year and net annual household income**

**Column percentages, Adults**

**High level estimates by Local Authority are provided in Table 7.7**

**Scottish Borders**

**There is no data to show for this table within the specified parameters.**

**Scotland**

**There is no data to show for this table within the specified parameters, or there is no data to compare with.**

**Table 7.12: Adults who do not use the internet by area deprivation level**

**Column percentages, Adults**

**High level estimates by Local Authority are provided in Table 7.7**

**Scottish Borders**

**There is no data to show for this table within the specified parameters.**

**Scotland**

**There is no data to show for this table within the specified parameters, or there is no data to compare with.**

**Table 7.13: Use of internet by tenure**

**Column percentages, Adults**

**High level estimates by Local Authority are provided in Table 7.7**

**Scottish Borders, 2019**

**There is no data to show for this table within the specified parameters.**

**Scotland, 2019**

**There is no data to show for this table within the specified parameters, or there is no data to compare with.**



**Table 7.14a: Where adults who use the internet access it for personal use**

Column percentages, Adults

Columns may not add up to 100 per cent as multiple responses were allowed

**Scottish Borders**

	2013	2014	2015	2016	2017	2018	2019
At home	97	*	*	98	100	96	*
At another person's home	6	*	*	20	5	12	*
At work	19	*	*	17	27	14	*
School, college, university, other educational institution	1	*	*	10	-	8	*
A government/council office	-	*	*	-	-	2	*
Community or voluntary centre/organisation	1	*	*	2	-	-	*
On the move via a mobile phone/smartphone/tablet	27	*	*	52	38	40	*
Public library	4	*	*	9	4	3	*
Somewhere else	2	*	*	-	-	1	*
Don't know	-	-	-	-	-	-	-
Base	60	50	50	50	50	50	50

■ Significantly greater than Scotland ■ Significantly lower than Scotland

## Scotland

	2013	2014	2015	2016	2017	2018	2019
At home	96	97	97	97	97	97	97
At another person's home	9	10	14	13	16	13	10
At work	26	28	28	26	28	29	27
School, college, university, other educational institution	8	8	8	8	7	9	6
A government/council office	1	1	1	1	1	1	1
Community or voluntary centre/organisation	0	0	1	1	1	1	1
On the move via a mobile phone/smartphone/tablet	30	41	45	51	57	54	58
Public library	4	3	4	5	4	4	3
Somewhere else	1	1	1	1	1	1	2
Don't know	0	0	0	-	0	0	0
Base	2370	2370	2280	2420	2330	2150	2260

■ Significantly greater than Scottish Borders ■ Significantly lower than Scottish Borders

**Table 7.14b: Where adults who use the internet access it for personal use by annual net income**

**Column percentages, Adults**

Base numbers prevent breakdown by annual net income at local authority level. Columns may not add up to 100 per cent as multiple responses were allowed. Responses where annual net income is missing are excluded. Therefore, the 'All' column may differ slightly from Table 7.14a which includes these responses

**Scottish Borders, 2019**

There is no data to show for this table within the specified parameters.

**Scotland, 2019**

There is no data to show for this table within the specified parameters, or there is no data to compare with.

**Table 7.15a: Smart appliances in the house**

Column percentages, Households

This biennial question was first and last asked in 2018

**Scottish Borders**

	2018
Smart heating (e.g. Nest or Hive thermostats)	2
Smart lighting (e.g. Philips Hue)	2
Smart home monitoring or security systems (Nest or Panasonic camera)	-
Smart speakers (e.g. Amazon Echo, Google Home)	6
Wearable technology (eg Fitbit, Smart watch etc)	10
None of the above	83
Base	60

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**Scotland**

	2018
Smart heating (e.g. Nest or Hive thermostats)	6
Smart lighting (e.g. Philips Hue)	2
Smart home monitoring or security systems (Nest or Panasonic camera)	2
Smart speakers (e.g. Amazon Echo, Google Home)	12
Wearable technology (eg Fitbit, Smart watch etc)	17
None of the above	74
Base	2430

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**Table 7.15b: Smart appliances in the house by area deprivation**

Column percentages, Households

Base numbers prevent breakdown by deprivation at local authority level. This biennial question was first and last asked in 2018

Scottish Borders, 2019

There is no data to show for this table within the specified parameters.

Scotland, 2019

There is no data to show for this table within the specified parameters, or there is no data to compare with.

**Table 7.16a: Methods used by adults who use the internet for personal use**

Column percentages, Adults

Columns may not add up to 100 per cent as multiple responses were allowed

**Scottish Borders**

	2013	2014	2015	2016	2017	2018	2019
A personal computer or laptop	94	*	*	73	64	67	*
Digital, cable or satellite television	5	*	*	2	9	18	*
Mobile phone/iPhone/Smartphone	50	*	*	73	82	75	*
A games console/PS2/xBox	12	*	*	8	-	12	*
A tablet - iPad/Playbook or similar	46	*	*	60	39	40	*
Another way	-	*	*	-	-	-	*
Other than a personal computer or laptop	70	*	*	84	88	87	*
Base	60	50	50	50	50	50	50

■ Significantly greater than Scotland ■ Significantly lower than Scotland

**Scotland**

	2013	2014	2015	2016	2017	2018	2019
A personal computer or laptop	93	87	81	80	79	75	72
Digital, cable or satellite television	6	8	11	12	18	20	23
Mobile phone/iPhone/Smartphone	56	63	69	72	78	81	86
A games console/PS2/xBox	11	8	10	11	15	17	16
A tablet - iPad/Playbook or similar	28	40	48	52	54	54	53
Another way	0	0	1	0	1	0	1
Other than a personal computer or laptop	63	74	81	84	88	90	93
Base	2370	2370	2280	2420	2330	2150	2260

■ Significantly greater than Scottish Borders ■ Significantly lower than Scottish Borders

**Table 7.16b: Methods used by adults who use the internet for personal use by age**

**Column percentages, Adults**

Base numbers prevent breakdown by age at local authority level. Columns may not add up to 100 per cent as multiple responses were allowed

**Scottish Borders, 2019**

There is no data to show for this table within the specified parameters.

**Scotland, 2019**

There is no data to show for this table within the specified parameters, or there is no data to compare with.

**Table 7.17a: Reasons for using the internet**

Column percentages, Adults

Data prior to 2015 not available. Columns may not add up to 100 per cent as multiple reponses were allowed. This option was only included from 2018

**Scottish Borders**

	2015	2016	2017	2018	2019
Send and receive e-mails	*	87	95	90	*
Make telephone/video calls over the internet	*	43	47	61	*
Use social media	*	55	66	69	*
Search for information	*	84	73	81	*
Play or download games, films or music	*	48	37	52	*
Buy goods or services	*	73	74	78	*
Create websites or blogs	*	8	11	14	*
Look for/apply for jobs	*	30	17	27	*
Internet banking	*	62	51	66	*
None of these	*	3	1	-	*
To learn something new	-	-	-	40	*
Base	50	50	50	50	50

■ Significantly greater than Scotland ■ Significantly lower than Scotland

**Scotland**

	2015	2016	2017	2018	2019
Send and receive e-mails	91	90	90	90	91
Make telephone/video calls over the internet	41	45	49	53	57
Use social media	67	68	72	75	76
Search for information	88	80	86	87	88
Play or download games, films or music	51	52	51	54	56
Buy goods or services	76	74	75	77	78
Create websites or blogs	11	10	11	10	10
Look for/apply for jobs	28	27	26	27	27
Internet banking	59	62	64	69	73
None of these	1	1	2	1	1
To learn something new	-	-	-	47	57
Base	2280	2420	2330	2150	2260



■ Significantly greater than Scottish Borders ■ Significantly lower than Scottish Borders

## **Table 7.17b: Reasons for using the internet by tenure**

**Column percentages, Adults**

Base numbers prevent breakdown by tenure at local authority level. Data prior to 2015 not available. Columns may not add up to 100 per cent as multiple reponses were allowed. This option was only included from 2018

**Scottish Borders, 2019**

There is no data to show for this table within the specified parameters.

**Scotland, 2019**

There is no data to show for this table within the specified parameters, or there is no data to compare with.

**Table 7.18a: Confidence in pursuing activities when using the internet**

Column percentages, Adults

Data prior to 2015 not available. Columns may not add up to 100 per cent as multiple responses were allowed.

**Scottish Borders**

	2015	2016	2017	2018	2019
Send and receive e-mails	*	88	90	93	*
Use a search engine	*	92	88	93	*
Shop online	*	77	85	*	*
Use public services online	*	76	*	*	*
Identify and delete spam	*	73	80	82	*
Be able to tell what websites to trust	*	75	80	81	*
Control privacy settings online	*	66	74	80	*
Base	50	50	50	50	40

■ Significantly greater than Scotland ■ Significantly lower than Scotland

**Scotland**

	2015	2016	2017	2018	2019
Send and receive e-mails	92	93	93	92	93
Use a search engine	96	96	95	95	96
Shop online	87	87	88	89	90
Use public services online	84	85	86	86	87
Identify and delete spam	83	82	85	85	84
Be able to tell what websites to trust	81	81	82	84	84
Control privacy settings online	76	78	80	81	80
Base	2190	2330	2250	2090	2210

■ Significantly greater than Scottish Borders ■ Significantly lower than Scottish Borders

**Table 7.18b: Confidence in pursuing activities when using the internet by tenure**

**Column percentages, Adults**

Base numbers prevent breakdown by tenure at local authority level. Data prior to 2015 not available. Columns may not add up to 100 per cent as multiple responses were allowed.

**Scottish Borders, 2019**

There is no data to show for this table within the specified parameters.

**Scotland, 2019**

There is no data to show for this table within the specified parameters, or there is no data to compare with.

**Table 7.19: Reasons that could convince people, who don't use the internet for personal use, to go online**

**Column percentages, Adults**

**Scottish Borders**

**There is no data to show for this table within the specified parameters.**

**Scotland**

**There is no data to show for this table within the specified parameters, or there is no data to compare with.**

**Table 7.20: Use of public services on the internet in the past 12 months (internet users)**

**Column percentages, Adults**

**Biennial question last asked in 2018**

**Scottish Borders**

**There is no data to show for this table within the specified parameters.**

**Scotland**

**There is no data to show for this table within the specified parameters, or there is no data to compare with.**

**Table 7.21: Satisfaction with quality of public service websites**

**Column percentages, Adults**

**Biennial question last asked in 2018**

**Scottish Borders**

**There is no data to show for this table within the specified parameters.**

**Scotland**

**There is no data to show for this table within the specified parameters, or there is no data to compare with.**

**Table 7.22: Online security measures by age and deprivation**

**Column percentages, Adults**

**Scottish Borders, 2019**

**There is no data to show for this table within the specified parameters.**

**Scotland, 2019**

**There is no data to show for this table within the specified parameters, or there is no data to compare with.**



**Table 7.23: Impact of security concerns on internet use by age and physical or mental health condition**

Column percentages, Adults

Scottish Borders, 2019

There is no data to show for this table within the specified parameters.

Scotland, 2019

There is no data to show for this table within the specified parameters, or there is no data to compare with.