



Borders Improving the Cancer Journey Survey

About this survey



Macmillan Improving the Cancer Journey (ICJ) is a new service being developed by Scottish Borders Health and Social Care Partnership and people diagnosed with cancer in the local community.

The service will offer: -



- Appointments with an ICJ worker to discuss what matters to you in your cancer journey.
- Access to support for all non-clinical needs (this means support for something a doctor or nurse cannot help with) for example physical, practical, emotional, family or faith.



To help us to design the service we need your views.

We would like you to fill in our survey. You are in control of what you would like to share. You do not have to answer every question.



When you have finished please put it in the envelope provided and put it in the post box.



You can change your mind at any time. If you want to withdraw your response or decide you do not want to hear from us please let us know by calling: 0300 1000 200



We promise to keep your details safe. We will not share them with anyone. You can see the privacy policy at:

www.macmillan.org.uk/privacypolicy this explains how we keep our promise.

In the next questions, please click the box under the answer that is right for you.

I have received the correct support and information to manage my physical concerns, for example: symptoms, appetite, mobility (this means someone who has difficulty moving around) etc



Strongly
agree

Agree a
bit

Do not
agree or
disagree

Disagree
a bit

Strongly
disagree

Do not
know

Please tell us more:

I have received the correct support and information to manage my practical concerns, for example money, housing, work etc.



Strongly
agree

Agree a
bit

Do not
agree or
disagree

Disagree
a bit

Strongly
disagree

Do not
know

please tell us more:

I have received the correct support and information to manage my emotions, for example worry, anxiety, loneliness etc



Strongly
agree

Agree a
bit

Do not
agree or
disagree

Disagree
a bit

Strongly
disagree

Do not
know

please tell us more:

I have received the correct support and information to manage my family or relationship concerns, for example the person I look after, my partner, children etc.



Strongly
agree

Agree a
bit

Do not
agree or
disagree

Disagree
a bit

Strongly
disagree

Do not
know

please tell us more:

I have received the correct support and information to manage my spiritual concerns, for example faith, culture, beliefs etc.



Strongly
agree

Agree a
bit

Do not
agree or
disagree

Disagree
a bit

Strongly
disagree

Do not
know

please tell us more:

Experience

Please answer this question about your friend or family members experience.

When was your friend or family members cancer diagnosis (if they have had more than one, please tell us the most recent one)



Less than a year ago

1 – 2 years ago

3 – 5 years ago

5+ years ago

Other (Please tell us)

In the next questions, please click the box under the answer that is right for you.

My family member / friend received the correct support and information to manage my physical concerns, for example: symptoms, appetite, mobility (this means someone who has difficulty moving around) etc



Strongly
agree

Agree a
bit

Do not
agree or
disagree

Disagree
a bit

Strongly
disagree

Do not
know

Please tell us more:

My family member / friend received the correct support and information to manage my practical concerns, for example money, housing, work etc.



Strongly
agree

Agree a
bit

Do not
agree or
disagree

Disagree
a bit

Strongly
disagree

Do not
know

please tell us more:

My family member / friend received the correct support and information to manage my emotional concerns, for example worry, anxiety, loneliness and isolation etc



Strongly
agree

Agree a
bit

Do not
agree or
disagree

Disagree
a bit

Strongly
disagree

Do not
know

please tell us more:

My family member / friend received the correct support and information to manage my family or relationship concerns, for example the person I look after, my partner, children etc.



Strongly
agree

Agree a
bit

Do not
agree or
disagree

Disagree
a bit

Strongly
disagree

Do not
know

please tell us more:

My family member / friend received the correct support and information to manage my spiritual concerns, for example faith, culture, beliefs etc.



Strongly
agree

Agree a
bit

Do not
agree or
disagree

Disagree
a bit

Strongly
disagree

Do not
know

please tell us more:

The Improving the Cancer Journey Service



The service will offer people appointments to discuss what matters to you during your cancer journey.

It will give support to the person with the diagnosis and their families and carers.

We want to help people affected by cancer find and access appropriate support for all their non-clinical needs, for example physical, practical, emotional, family or spiritual.



When would you ideally like to have access the IJC service?

As soon as possible after diagnosis

Withing 4 weeks of diagnosis

Once there is a treatment plan in place

Once treatment has finished (is appropriate)

Another time (please tells us)

Please tell us more



Where would you like to access the service?

In your own home

On the telephone



In a GP Surgery / health centre / local hospital



In a community venue

Online video call

Other (please tell us)

Please tell us more



Please tell us about support you or the person you support would have liked throughout the cancer experience but did not receive.



What challenges do you think there might be for people accessing the IJC service?
How could we overcome these challenges?



Thank you for telling us what you think.
Your views are important.

Would you like someone to contact you about the development of the service?

No thank you

Yes I am happy to be contacted

If you answered yes, please leave your phone number